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# Tennessee Supreme Court

ALTERNATIVE DISPUTE RESOLUTION COMMISSION

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511 Union Street  
Nashville, TN 37219  
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I.C. (Jack) Waddey, Jr., Esq.  
Mary Ann Zaha

**Supreme Court Liaison**

Hon. Sharon G. Lee

## Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Tennessee Valley Mediation Association  
 Address: 2117 Middlebrook Pk, Knoxville, TN (c/o Steve Vail, Prog Chair)  
 Telephone/Fax: (865) 604-6984  
 E-Mail Address: badcartoon@yahoo.com  
 Course Title: Mediating High Conflict Disputes  
 Date(s) Held: October 28, 2017  
 Location(s): Bridgewater Place, 205 Bridgewater Rd., Knoxville, TN 37923  
 How to Register: On-Line at TNmediators.com  
 Fee for Members/Non-Members: \$200 members/\$300 non-members  
 Does this course have CLE Commission Approval? yes

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Registration	Break	8:15	8:45	N/A
Introduction and Overview	Break	8:45	9:00	N/A
Right Brain and Left Brain Conflict Styles	GEN	9:00	10:30	1.5 hours General Mediation Issues
Break	Break	10:30	10:45	N/A
Skills for Mediators: Connect, Structure, Educate	GEN	10:45	11:15	.5 hours General Mediation Issues
Innovative Methods to Avoid Conflict Escalation and Maintain Ethical Boundaries	ETHICS	11:15	12:15	1.0 hour Mediation Ethics
Lunch	Break	12:15	1:00	N/A
Exercise: Connecting with high conflict clients - E.A.R. Statements	GEN	1:00	2:00	1.0 hour General Mediation Issues
Structuring the Process Around Making Proposals	GEN	2:00	2:30	.5 hours General Mediation Issues
Break	Break	2:30	2:45	N/A
Real World Application	GEN	2:45	4:15	1.5 hours General Mediation Issues
Wrap up and Final Reflection	GEN	4:15	4:30	.25 hours General Mediation Issues

OFFICE USE ONLY

Total Approved CME: 6.25 hours  
 Date Approved: September 5, 2017