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ALTERNATIVE DISPUTE RESOLUTION COMMISSION

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Hon. Sharon G. Lee

Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Tennessee Valley Mediation Association
Address: 2117 Middlebrook Pike, Knoxville, TN
Telephone/Fax: 954.605.0080
E-Mail Address: Badcartoon@yahoo.com
Course Title: Conflict Resolution Coaching
Date(s) Held: October 27, 2018
Location(s): Bridgewater Place, 205 Bridgewater Rd., Knoxville, TN
How to Register: www.tnmediators.com or at the event
Fee for Members/Non-Members: \$200.00 for CLE/CME credit for members/300.00 Nonmembers (Early bird tuition is \$150 for members, \$250 for nonmembers)
Does this course have CLE Commission Approval? Yes

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Registration		8:30a	8:45a	N/A
Introduction and overview of course	General Continuing Education	8:45a	9:05a	.33 of an hour General Continuing Education
Preparation	General Continuing Education	9:05a	9:25a	.33 of an hour General Continuing Education
Stage 1	General Continuing Education	9:25a	9:40a	.25 of an hour General Continuing Education
Demonstration of Stage 1	General Continuing Education	9:40a	10:00a	.33 of an hour General Continuing Education

Stage 2	General Continuing Education	10:00a	10:20a	.33 of an hour General Continuing Education
Break		10:20a	10:35a	N/A
Demonstration of Stage 2	General Continuing Education	10:35a	10:55a	.33 of an hour General Continuing Education
Stage 3	General Continuing Education	10:55a	11:15a	.33 of an hour General Continuing Education
Demonstration of Stage 3	General Continuing Education	11:15a	11:45a	.5 of an hour General Continuing Education
Stage 4	General Continuing Education	11:45a	12:15p	.5 of an hour General Continuing Education
Lunch		12:15p	1:00p	N/A
Mediation Ethics Today	Mediation Ethics/ General Continuing Education	1:00p	2:00p	1 hour Mediation Ethics OR 1 hour of General Continuing Education
Practice in Pairs, first partner	General Continuing Education	2:00p	2:45p	.75 of an hour General Continuing Education
Break		3:00p	3:15p	N/A
Practice in Pairs, second partner	General Continuing Education	3:15p	4:15p	1 hour of General Continuing Education
Debrief	General Continuing Education	4:15p	4:30p	.25 of an hour General Continuing Education

The purpose of this course is developing a holistic and comprehensive understanding of the conflict. Develops conflict competency and skills to more effectively address the conflict.

Based on the Comprehensive Conflict Coaching Model designed by Dr. Tricia Jones, Conflict Matters, LLC, and Ross Brinkert.

ZENA D. ZUMETA, J.D.

Internationally known as both a mediator and trainer of mediators, Zena D. Zumeta is president of the Mediation Training & Consultation Institute, Zena Zumeta Mediation Services, and The Collaborative Workplace in Ann Arbor, Michigan.

She received her Juris Doctor from the University of Michigan Law School. Ms. Zumeta is a former board member and president of the Academy of Family Mediators (now merged into the Association for Conflict Resolution), past president of the Michigan Council for Family and Divorce Mediation, and past Regional Vice President of the Society of Professionals in Dispute Resolution. She is a past member of the Editorial Board of the American Bar Association's Dispute Resolution Magazine.

Ms. Zumeta has extensive experience as a trainer, mediator, facilitator and consultant. She has been providing mediation services since 1981.

She is an approved civil and family mediator in Michigan, and an approved mediation trainer for Michigan and many other states. She has taught at Hamline University School of Law, and is an adjunct professor at Pepperdine University School of Law's Straus Institute for Dispute Resolution, and Cooley Law School.

Ms. Zumeta is the recipient of the Family Mediation Council-Michigan Lifetime Achievement in Mediation Award; the National Education Association/Saturn Corporation Award for Union-Management Collaboration; the John Haynes Distinguished Mediator Award from the Association for Conflict Resolution; and the Kumba Award from the National Conference on Minorities in ADR.

JAMES H. LONDON, J.D.

James H. London is a partner at London & Amburn, LLC, in Knoxville, TN.

Mr. London practices in the areas of medical malpractice, products liability and civil trials. He co-chairs the firm's Medical Malpractice Defense and Products Liability Defense practice groups. He is a Master in the American Inns of Court, and an approved mediator for both the United States District Court, Eastern District of Tennessee and the Tennessee Supreme Court. Mr. London is a Distinguished Fellow in the International Academy of Mediators, a member of the National Academy of Distinguished Neutrals (NADN), and a member of the Tennessee Academy of Mediators and Arbitrators (TAMA). He has served as a Hearing Examiner for the Tennessee Board of Professional Responsibility, as a member of the Tennessee Bar Association House of Delegates; Chairman of the Inter-Disciplinary Relations Committee for both the Tennessee and Knoxville Bar Associations, and has been a member of the Board of Governors of the Knoxville Bar Association and a Fellow of the Knoxville Bar Foundation. Mr. London has been awarded the very highest distinction (A.V.) in Martindale-Hubbell's legal ratings. He has personally appeared in court in Tennessee, Kentucky, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi and New York.

Mr. London has also served on the Boards of the American Heart Association, Helen Ross McNabb Center, Knox Area Rescue Ministries, Inc., Lake Forest Presbyterian Church and the InterFaith Health Clinic. He has served as treasurer for Congressman John J. Duncan, Jr., and various state trial judges. Mr. London frequently lectures to physician and trial lawyer groups and is an honorary member of the Eastern Association of Trauma Surgeons. He is designated as Who's Who in American Law, Tennessee Best Lawyers, Mid South Super Lawyers, and Best Lawyers in America.

OFFICE USE ONLY

Total Approved CME: 6.25 hours

Date Approved: August 2, 2018