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Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Private Dispute Resolution Services, LLC

Address: 1000 Market Street, Chattanooga, TN 37402

Telephone/Fax: 423-266-4050 423-756-1845

E-Mail Address: contact@4pdrs.com

Course Title: General Civil Mediation Law, Ethics and More

Date(s) Held: May 2, 2017

Location(s): 1000 Market Street, Chattanooga, TN 37402

Fee for Members/Non-Members: \$235

Does this course have CLE Commission Approval? Yes

Presenters: Carol Berz Focusing on solution-based, collaborative problem-solving, in both the public and private sectors, Carol Berz has been a Tennessee Supreme Court Rule 31 Listed General Civil and Family mediator and trainer for more than 25 years.

Dr. Berz is the owner and Chief Executive Officer of Private Dispute Resolution Services, LLC, a mediation services and training organization headquartered in Chattanooga, Tennessee. She also serves as a Councilwoman for the City of Chattanooga, where she currently chairs the Budget and Finance Committee.

Through public/private partnerships, Dr. Berz has overseen the renaissance of commerce, economic development and connectivity in a diverse business environment that includes health care, construction, government, employment and finance.

Dr. Berz does extensive practice and teaching in both the public and private sector in the areas of mediation, law and ethics, and employment and labor/management issues relative to the costs of corporate conflict. She also is recognized as an authority in Family Mediation, with expertise in the special circumstance of domestic and workplace violence.

Terry Croghan is a professional trainer in the field of collaborative mediation. He received a Bachelor of Science degree in Mechanical Engineering from Washington State University and his law degree from Arizona State University. After that, he was for over 25 years a litigation attorney in Arizona, Los Angeles, and San Francisco. During the latter part of that time period, he acquired his dispute resolution expertise through mediating cases in the areas of commercial contracts, real estate, construction, personal injury, probate, insurance, and a variety of employment disputes. Then as well, he expanded his expertise through specialized training in the mediation process; civil, business, organizational and commercial mediation; as well as by participating in the training of people who were interested in becoming mediators or mediation advocates.

Terry moved from the San Francisco Bay Area to western Montana in 1998, where he continued to do long-distance legal work and consulting for several California law firms. Also in Montana, Terry has served as a consultant to organizations seeking to implement a dispute management system design, and has mediated various kinds of disputes, both public and private.

Terry's taught courses in alternative dispute resolution and employment mediation at San Francisco College of Law and John F. Kennedy Graduate School of Professional Psychology. He was an Adjunct Faculty member at the National Judicial College in Reno, Nevada, training judges in collaborative mediation. He's also conducted mediation workshops for the California CPA Education Foundation and mediation-related seminars for personnel of "The Log Cabin," a Northern California Juvenile Detention facility.

As a mediation trainer for over 22 years, Terry's focus has mostly been in the area of general civil and family law. He's served in that capacity with mediation training firms headquartered in both Florida and California. He has been associated since 1997 with Private Dispute Resolution Services, training professionals from a variety of fields about the mediation process so they may attain Rule 31 Supreme Court Listing or to refine their mediation or mediation advocacy skills.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Law and Ethics in Mediation: Review of Rule 31, Rule 37, Disciplinary Rule 2.4 and suggested court forms	General Mediation Issues (1.50)	8:30	10:00	General Mediation Issues (1.50)
Break		10:00	10:15	N/A
Law and Ethics in Mediation cont.: Review of statutes, case law and special considerations in mediation and Review of Ethical Opinions	Mediation Ethics (1.75)	10:15	12:00	Mediation Ethics (1.75)
Lunch		12:00	12:30	N/A
Ethical Considerations in General Civil Mediation: Discussion of ethical dilemma scenarios	Mediation Ethics (1.0)	12:30	1:30	Mediation Ethics (1.0)
Break		1:30	1:45	N/A
Neuro-Linguistic Programming [NLP] and Representational Systems: Intro to NLP and subtle techniques to enhance communication in mediation	General Continuing Education (2.25)	1:45	4:00	General Continuing Education (2.25)

OFFICE USE ONLY

**Total Approved CME: 1.50 hrs General Mediation Issues,
2.25 hrs General Continuing Education,
2.75 hrs Mediation Ethics**

Date Approved: March 30, 2017