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# Tennessee Supreme Court

**ALTERNATIVE DISPUTE RESOLUTION COMMISSION**

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Nashville, TN 37219

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Mary Ann Zaha

**Supreme Court Liaison**

Hon. Sharon G. Lee

## Rule 31 Continuing Mediation Education Accreditation Request Form

**Provider Name:** Private Dispute Resolution Services, LLC  
**Address:** 5708 Uptain Road, Suite 1200, Chattanooga, TN 37411  
**Telephone/Fax:** 423-266-4050 423-756-1845  
**E-Mail Address:** [contact@4pdrs.com](mailto:contact@4pdrs.com)  
**Course Title:** Mediation Role Plays  
**Date(s) Held:** February 21-23, 2018 and June 13-15, 2018  
**Location(s):** 5708 Uptain Road, Suite 1200, Chattanooga, TN 37411  
**Fee for Members/Non-Members:** No Charge  
**Does this course have CLE Commission Approval?** Yes

**Presented by:** Carol Berz is the owner and Chief Executive Officer of Private Dispute Resolution Services, LLC, a mediation services and training organization headquartered in Chattanooga, Tennessee. She also serves as a Councilwoman for the City of Chattanooga, where she currently chairs the Public Works Committee and is the co-founder of the City's Family Justice Center. Through public/private partnerships, Dr. Berz has overseen the renaissance of commerce, economic development and connectivity in a diverse business environment that includes health care, construction, government, employment and finance. Dr. Berz does extensive practice and teaching in both the public and private sector in the areas of mediation, law and ethics, and employment and labor/management issues relative to the costs of corporate conflict. She also is recognized as an authority in Family Mediation, with expertise in the special circumstance of domestic and workplace violence.

Terry Croghan is a professional trainer in the field of collaborative mediation. He received a Bachelor of Science degree in Mechanical Engineering from Washington State University and his law degree from Arizona State University. After that, he was for over 25 years a litigation attorney in Arizona, Los Angeles, and San Francisco. During the latter part of that time period, he acquired his dispute resolution expertise through mediating cases in the areas of commercial contracts, real estate, construction, personal injury, probate, insurance, and a variety of employment disputes. Then as well, he expanded his expertise through specialized training in the mediation process; civil, business, organizational and commercial mediation; as well as by participating in the training of people who were interested in becoming mediators or mediation advocates.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
<u>February 21 or June 13:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	4:30pm	6:30pm	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 22 or June 14:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	8:30am	10:30am	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 22 or June 14:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	10:30am	12:30pm	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 22 or June 14:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	2.50 General Mediation Issues 0.50 Mediation Ethics OR 1.50 General Mediation Issues 1.0 Family Law 0.50 Mediation Ethics	1:30pm	4:30pm	2.50 General Mediation Issues 0.50 Mediation Ethics OR 1.50 General Mediation Issues 1.0 Family Law 0.50 Mediation Ethics
<u>February 22 or June 14:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	4:30pm	6:30pm	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 23 or June 15:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	8:30am	10:30pm	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 23 or June 15:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics	10:30am	12:30pm	1.75 General Mediation Issues 0.25 Mediation Ethics OR 1.0 General Mediation Issues 0.75 Family Law 0.25 Mediation Ethics
<u>February 23 or June 15:</u> Mediation Role Play – General Civil  Mediation Role Play – Family	2.50 General Mediation Issues 0.50 Mediation Ethics OR 1.50 General Mediation Issues 1.0 Family Law 0.50 Mediation Ethics	1:30pm	4:30pm	2.50 General Mediation Issues 0.50 Mediation Ethics OR 1.50 General Mediation Issues 1.0 Family Law 0.50 Mediation Ethics

**OFFICE USE ONLY**

**Total Approved CME: As indicated per session above  
Date Approved: March 14, 2018**