



Chairperson

Edward P. Silva, Esq.
Hartzog & Silva
123 5th Avenue North
Franklin, TN 37064
615-790-1500
esilva@hartzogsilva.com

Programs Manager

Patricia Mills, Esq.

Programs Assistant

Caitlin E. Vasser

Tennessee Supreme Court

ALTERNATIVE DISPUTE RESOLUTION COMMISSION

Nashville City Center, Suite 600

511 Union Street

Nashville, TN 37219

615-741-2687 Fax 615-741-6285

Commission Members

Larry W. Bridgesmith, Esq.
Frank S. Cantrell, Esq.
Leslie Gattas Coleman, Esq.
Linda Nettles Harris, Esq.
Celeste H. Herbert, Esq.
Richard E. Ladd, Jr., Esq.
Stephen L. Shields, Esq.
Edward P. Silva, Esq.
Virginia Lee Story, Esq.
I.C. (Jack) Waddey, Jr., Esq.
Mary Ann Zaha

Supreme Court Liaison

Hon. Sharon G. Lee

Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Private Dispute Resolution Services, LLC

Address: 5746 Marlin Road, Suite 102, Chattanooga, TN 37411

Telephone/Fax: 423-266-4050 423-756-1845

E-Mail Address: contact@4pdrs.com

Course Title: General Civil Mediation Law, Ethics and More

Date(s) Held: June 12, 2018

Location(s): 5708 Uptain Road, Suite 1200, Chattanooga, TN 37411

Fee for Members/Non-Members: \$235

Does this course have CLE Commission Approval? Yes

Presenters: : Carol Berz is the Chief Executive Officer of Private Dispute Resolution Services, LLC, a mediation services and training organization headquartered in Chattanooga, Tennessee, and serves as the Chairperson and District 6 Representative for the Chattanooga City Council.

A civil and family mediator, Dr. Berz is listed by the Supreme Court of Tennessee as a Rule 31 Neutral and Trainer in General Civil Mediation, Family Mediation and the special circumstance of Domestic Violence. In addition, Dr. Berz does extensive teaching in both the public and private sectors regarding mediation, law and ethics, and collaborative problem-solving in the areas of health care, labor/management issues and government relations.

Formerly the Director of Forensic Services for Joseph W. Johnson Mental Health Center, and subsequently its Executive Director, Dr. Berz also has served as a visiting professor at the University of Tennessee, Chattanooga, teaching social policy, law and ethics. She is a Board Certified Diplomat in Clinical Social Work, with extensive post-doctoral training in mediation, law, ethics and conflict management system design.

Terry Croghan is a professional trainer in the field of collaborative mediation. He received a Bachelor of Science degree in Mechanical Engineering from Washington State University and his law degree from Arizona State University. After that, he was for over 25 years a litigation attorney in Arizona, Los Angeles, and San Francisco. During the latter part of that time period, he acquired his dispute resolution expertise through mediating cases in the areas of commercial contracts, real estate, construction, personal injury, probate, insurance, and a variety of employment disputes. Then as well, he expanded his expertise through specialized training in the mediation process; civil, business, organizational and commercial mediation; as well as by participating in the training of people who were interested in becoming mediators or mediation advocates. Terry's taught courses in alternative dispute resolution and employment mediation at San Francisco College of Law and John F. Kennedy Graduate School of Professional Psychology. He was an Adjunct Faculty member at the National Judicial College in Reno, Nevada, training judges in collaborative mediation. He's also conducted mediation workshops for the California CPA Education Foundation and mediation-related seminars for personnel of "The Log Cabin," a Northern California Juvenile Detention facility.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Law and Ethics in Mediation: Review of Rule 31, Rule 37, Disciplinary Rule 2.4 and suggested court forms	General Mediation Issues (1.50)	8:30	10:00	1.5 hours General Mediation Issues
Break		10:00	10:15	N/A
Law and Ethics in Mediation cont.: Review of statutes, case law and special considerations in mediation and Review of Ethical Opinions	Mediation Ethics (1.75)	10:15	12:00	1.75 hours Mediation Ethics
Lunch		12:00	12:30	N/A
<u>Ethical Considerations in Civil Mediation:</u> Review of Confidentiality, Ex Parte Communication, Unrepresented Parties, Presence of Non-Parties, Unequal Bargaining Positions - Team Exercise: Mediator's Ethical Dilemmas	Mediation Ethics (1.0)	12:30	1:30	1 hour Mediation Ethics
Break		1:30	1:45	N/A
<u>Neuro-Linguistic Programming:</u> Introduction to subtle techniques to encourage dialogue and enhance communication in the mediation setting	General Mediation Issues (1.0) General Continuing Education (1.25)	1:45	4:00	1 hour General Mediation Issues AND 1.25 hours General Continuing Education

OFFICE USE ONLY

Total Approved CME: maximum of 6.5 hours
Date Approved: March 14, 2018