



**Chairperson**

Edward P. Silva, Esq.  
Hartzog & Silva  
123 5th Avenue North  
Franklin, TN 37064  
615-790-1500  
esilva@hartzogsilva.com

**Programs Manager**

Patricia Mills, Esq.

**Programs Assistant**

Caitlin E. Vasser

# Tennessee Supreme Court

ALTERNATIVE DISPUTE RESOLUTION COMMISSION

Nashville City Center, Suite 600  
511 Union Street  
Nashville, TN 37219  
615-741-2687 Fax 615-741-6285

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Hon. George H. Brown, Jr. (Ret.)  
Frank S. Cantrell, Esq.  
Leslie Gattas Coleman, Esq.  
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Virginia Lee Story, Esq.  
I.C. (Jack) Waddey, Jr., Esq.  
Mary Ann Zaha

**Supreme Court Liaison**

Hon. Sharon G. Lee

## Rule 31 Continuing Mediation Education Accreditation Request Form

**Provider Name:** Knoxville Bar Association

**Address:** P.O. Box 2027 or 505 Main Street, Suite 50 Knoxville, TN 37902

**Telephone/Fax:** (865) 522-6522 / (865) 523-5662

**E-Mail Address:** tsharpe@knoxbar.org

**Course Title:** Mediation, Arbitration & Negotiation, Oh MY! - An Alternate Dispute Resolution Update & Review of Mediation Best Practices

**Date(s) Held:** Friday, September 22, 2017

**Time:** 1:00 p.m. – 4:15 p.m.

**Location(s):** City County Building – Main Assembly Room (400 Main Street)

**Fee for Members/Non-Members:** \$60 KBA Members; \$90 Non-KBA Members

**Does this course have CLE Commission Approval?** Yes

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
1:00-2:00 p.m. What information the mediator needs to conduct a successful mediation and how to get it <i>Daryl R. Fansler, Bernstein, Stair &amp; McAdams LLP</i>		1:00 p.m.	2:00 p.m.	1 hour General Mediation Issues
2:00-3:00 p.m. Developments in Online Dispute Resolution <i>Benjamin H. Barton, University of Tennessee College of Law</i> Things are changing rapidly in the area of Online Dispute Resolution (“ODR”). Professor Barton presents a short historical tour of where ODR has been, presents where we are now, and spends a little time speculating about the future. He also presents the ethical dimensions of the changes to come and the new Rule 1.1 duty to stay abreast of changes in technology.		2:00 p.m.	3:00 p.m.	1 hour Mediation Ethics
Break		3:00 p.m.	3:15 p.m.	N/A

<p>3:15-4:15 p.m.  <b>Fundamentals for an Outstanding Mediation Process– Panel Discussion</b>  <i>Adrienne L. Anderson, Anderson Busby PLLC</i>  <i>R. Kim Burnette, Arnett, Draper &amp; Hagood (Moderator)</i>  <i>Dana C. Holloway, Holloway Law &amp; Mediation Center, PLLC</i>  <i>Jo Ann Lehberger, Smith, Higgins &amp; Lehberger, PLLC</i>  This one-hour panel discussion gives attendees a look at the mediation process from the perspective of our experienced mediators. Topics covered will include pre-mediation matters, the role of the mediator and each party's individual counsel, how to avoid impasse, effective negotiation tips, alternative settlement options, etc.</p>		3:15 p.m.	4:15 p.m.	1 hour General Mediation Issues
	<b>Total of 3 hours:  2 hours General Mediation Issues and 1 hour Mediation Ethics</b>			

**OFFICE USE ONLY**

**Total Approved CME: 2 hours General Mediation Issues and 1 hour Mediation Ethics**

**Date Approved: August 8, 2017**