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Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Consensus Professional Development, LLC
Address: 5259 Harding Place Nashville, TN 37217
Telephone/Fax: 615-697-9331
E-Mail Address: Clay@CPDev.co

Course Title: Law & Mediation Practice Professionalism: Resolving Conflict with Difficult People

Date(s) Held: October 13, 2016 through October 12, 2017

Location(s): Online / On-Demand <https://cpdev.virtcampus.com/courses/law-practice-professionalism-resolving-conflict-with-difficult-people>

Fee for Members/Non-Members: \$65

Does this course have CLE Commission Approval? Yes (2 Dual Hours)

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Conflict = Opportunity	General Mediations Issues	8:15a	8:30a	<i>gen med. issues</i>
Benefits of Well-Planned Confrontation	General Mediations Issues	8:30a	8:45a	
Anticipating and Dealing With Anger (Yours and Theirs)	Mediation Ethics	8:45a	9:15a	
Three-Step Conflict Resolution Model	Mediation Ethics	9:15a	9:30a	
Changing What You Can: You	General Mediations Issues	9:30a	9:45a	
Influencing & Persuading the Unreasonable	Mediation Ethics	9:45a	10:00a	
De-Escalation Techniques That Work	Mediation Ethics	10:00a	10:30a	

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Total Approved CME: *2 - gen med. issues*
Date Approved: *11/22/16*