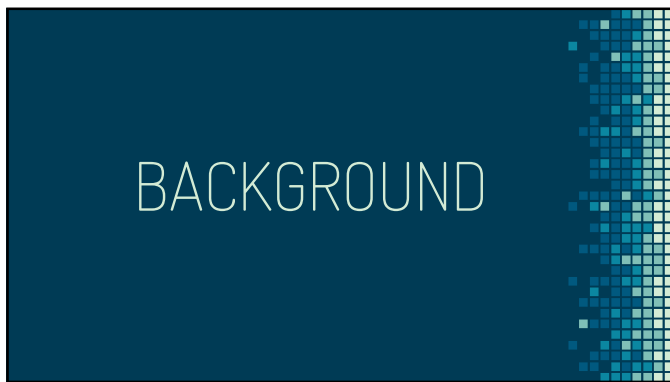
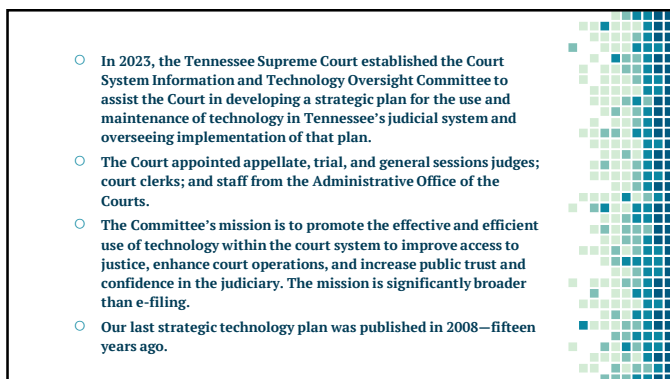




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PROCESS

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- The Committee has been meeting monthly since June 2023.
- The Committee reviewed technology strategic plans from other state court systems, and members gave presentations about the current state of technology in their respective courts.
- In October 2023, the Committee held a strategic planning retreat led by Tennessee's Office of Customer Focused Government and then continued refining the plan at subsequent Committee meetings.
- The Tennessee Supreme Court unanimously approved the Technology Strategic Plan proposed by the Committee. The plan was released in March 2024.
- Communication with stakeholders is a critical component of the plan. The Committee needs your input and welcomes your questions and comments.

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COMMITTEE MEMBERS

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<p>APPELLATE COURTS</p> <ul style="list-style-type: none"> ○ The Honorable Holly Kirby <ul style="list-style-type: none"> □ Chief Justice, Tennessee Supreme Court ○ The Honorable Sarah K. Campbell (Chair) <ul style="list-style-type: none"> □ Justice, Tennessee Supreme Court ○ The Honorable Tom Greenholtz <ul style="list-style-type: none"> □ Judge, Tennessee Court of Criminal Appeals ○ James M. Hivner <ul style="list-style-type: none"> □ Clerk of the Tennessee Appellate Courts 	<p>GENERAL SESSIONS COURTS</p> <ul style="list-style-type: none"> ○ The Honorable Kee Bryant-McCormick <ul style="list-style-type: none"> □ Judge, Sumner County General Sessions Court <p>ADMINISTRATIVE OFFICE OF THE COURTS</p> <ul style="list-style-type: none"> ○ Michelle J. Long <ul style="list-style-type: none"> □ Director, Administrative Office of the Courts ○ Brandon Bowers <ul style="list-style-type: none"> □ Chief Technology Officer, Administrative Office of the Courts
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<p>STATE TRIAL COURTS</p> <ul style="list-style-type: none"> ○ The Honorable Zack Walden <ul style="list-style-type: none"> □ Criminal Court Judge, Eighth Judicial District ○ The Honorable Jimmy Turner <ul style="list-style-type: none"> □ Circuit Court Judge, Sixteenth Judicial District ○ The Honorable Rhynette Northcross Hurd <ul style="list-style-type: none"> □ Circuit Court Judge, Thirtieth Judicial District 	<p>COURT CLERKS</p> <ul style="list-style-type: none"> ○ Scott Griswold <ul style="list-style-type: none"> □ Clerk and Master, Knox County ○ Joseph P. Day <ul style="list-style-type: none"> □ Clerk, Davidson County Circuit, Probate and General Sessions-Civil Courts ○ Sarah Bradberry <ul style="list-style-type: none"> □ Clerk, Carroll County Circuit, General Sessions, and Juvenile Courts
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Goal 1 – Design, implement, and sustain a unified technology strategy for Tennessee’s judicial system.

Objectives:

- Lead a culture shift from paper-dependent court operations and processes to a digitized environment.
- Create user groups to inform and advise deliberate use of technology across the judicial system.
- Produce a report on the current state of technology used in all courts including but not limited to videoconferencing, video arraignments, case management, electronic evidence, document management, remote proceedings, e-filing, and audio-visual systems.
- Produce a report detailing the current funding mechanisms for all court systems in all 95 counties.
- Identify effective technology unification practices from other States capable of being deployed in Tennessee.
- Create a tactical change management plan to move from the current state of technology to a desired future use of technology.
- Invest in information technology resources necessary to implement and sustain the unified technology strategy.
- Advocate for necessary statutory, rule, and policy changes to implement a unified technology strategy.

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Goal 2 – Build understanding and trust among user groups and other stakeholders regarding the technological advances within Tennessee’s judicial system.

Objectives:

- Educate user groups and other stakeholders about the importance and relevance of technology to the judiciary.
- Catalog resources for reference by user groups who have questions.
- Build awareness of technological advances among user groups to promote best practices.
- Continually educate user groups through online and face-to-face classes.
- Inform user groups of best practices to optimize data reporting.

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Goal 3 – Establish a data strategy for Tennessee’s judicial system.

Objectives:

- Identify the data needs of stakeholders through a continual needs assessment.
- Standardize data entry and collection.
- Streamline data analytics and reporting to help facilitate decisionmaking.
- Identify and implement industry best practices for data security.
- Enhance the data user’s experience.
- Adopt effective practices for data validation.
- Conduct a comprehensive review of the systems and practices used to collect, analyze, and report data across the judicial system.

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Goal 4 – Establish minimum technology standards for Tennessee’s judicial system.

Objectives:

- Determine current practices in each courtroom for technology infrastructure, hardware, software, and security.
- Identify best practices for standards in technology infrastructure, hardware, software, and security.
- Propose draft standards for technology infrastructure, hardware, software, and security and seek feedback from judicial districts and other stakeholders.
- Adopt standards for technology, infrastructure, hardware, software, and security.
- Identify minimum technology needs for a modern courtroom by researching best practices and surveying stakeholders.

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Goal 5 – Deploy scalable technology solutions to promote justice and increase confidence in Tennessee’s judicial system.

Objectives:

- Establish, equip, and support connectivity.
- Enable user groups to operate in a digital judicial system.
- Equip judges and clerks with tools to conduct business remotely.
- Survey and identify emerging technologies on an annual basis to determine statewide scalability.
- Identify emerging technologies to better capture relevant data for policymakers.
- Implement systems that enable the public to access the judicial system virtually.

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**QUESTIONS OR
COMMENTS?**

Contact Us:

courttechcomm@tncourts.gov

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