

VINE Courts is a free service that allows you to anonymously check court case status by phone, website, or In-App. You can also register to receive automated notifications about changes in court case status by phone, email, text, or In-App. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

#### **Court Case Information**

**Defendant Name** 

**Case Number** 

Your four-digit PIN

**Download the VINELink mobile app.** Search for "VINELink" on your mobile device app store or scan this QR code.





#### **VINE Courts Facts**

- If you feel you are in danger, call 911 immediately.
- VINE Courts is confidential. The defendant will not know you are registered with this service.
- VINE Courts provides information on court case status in Tennessee.
- VINE Courts notifies automatically when a court case status changes. You may get a notification from VINE Courts in the middle of the night.
- Write down your PIN and keep it in a safe place.
   For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE Courts will leave a message and will continue calling back, for a minimum of 24 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and select zero. You will be transferred to an operator who can help you reset your PIN, or cancel the notification.
- Operators are available 24/7 to assist you.

#### **IMPORTANT!**

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE Courts at 1-888-868-4631, or go to <a href="https://www.vinelink.com">www.vinelink.com</a>, and follow the instructions on how to change your phone, text, TTY, or email registration. Unless you update your information, VINE Courts will be unable to contact you when necessary.



# Tennessee VINE Courts

# **Court Case Information**

A service provided by the Tennessee Sheriffs' Association



This project is funded under an agreement with the state of Tennessee.

Do not rely solely on VINE Courts for your safety. If you feel you are in danger, call 911.

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1-888-868-4631

тту: 1-866-847-1298

WWW.VINELINK.COM

# **Tennessee VINE Courts**

#### **Information**

Tennessee VINE Courts is a service that lets victims of crime and other concerned citizens access timely and reliable court case information. VINE Courts is offered free of charge to registrants, is completely confidential, and features multiple language support.

# Registration

To access court case status information and register to be notified:

- Call 1-888-868-4631
- Visit www.vinelink.com
- Download the VINELink mobile app
- TTY users, call 1-866-847-1298

If there is court case information available, you can register to receive notifications about the following:

- Court Case Status
- Upcoming Hearing Date, Time, and Location

## **Notification**

VINE Courts allows you to select your preferred notification method:

- Phone
- Text
- In-App
- Email
- TTY

#### **Phone Notifications**

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE Courts calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.



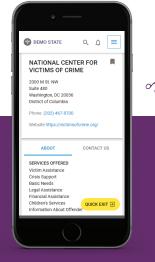
#### **Notification Events**

Once you are registered, VINE Courts will notify you of court case status changes, such as:

- Court Case Status
- Upcoming Hearing Date, Time, and Location

#### **Notes**

Tennessee VINE Courts 1-888-868-4631 TTY: 1-866-847-1298 VINELink.com



## **Victim Resources**

**Womens Law** 

www.womenslaw.org

National Domestic Violence Hotline www.thehotline.org
1-800-799-7233 or TTY: 1-800-787-3224

National Sexual Assault Hotline (RAINN)

www.rainn.org 1-800-656-4673

**National Organization for Victim Assistance** 

www.trynova.org 1-800-879-6682

**Mothers Against Drunk Driving** 

www.madd.org 1-877-623-3435

**Parents of Murdered Children** 

www.pomc.org 1-888-818-7662

# **VINE Service Provider Directory**

Connect with local, regional, and national victim service providers through the VINE Service Provider Directory, where available. The directory is a comprehensive listing of support services, such as legal assistance, victim assistance, crisis support, basic needs, healthcare, counseling, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. To begin, click "FIND SERVICE PROVIDERS."

