

VINE Courts is a free service that allows you to anonymously check court case status by phone, website, or In-App. You can also register to receive automated notifications about changes in court case status by phone, email, text, or In-App. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

Court Case Information

Defendant Name

Case Number

Your four-digit PIN

VINE Courts Facts

- If you feel you are in danger, call 911 immediately.
- VINE Courts is confidential. The defendant will not know you are registered with this service.
- VINE Courts provides information on court case status in Tennessee.
- VINE Courts notifies automatically when a court case status changes. You may get a notification from VINE Courts in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE Courts will leave a message and will continue calling back, for a minimum of 24 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and select zero. You will be transferred to an operator who can help you reset your PIN, or cancel the notification.
- Operators are available 24/7 to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE Courts at 1-888-868-4631, or go to www.vinelink.com, and follow the instructions on how to change your phone, text, TTY, or email registration. Unless you update your information, VINE Courts will be unable to contact you when necessary.



Tennessee VINE Courts

Court Case Information

A service provided by the
Tennessee Sheriffs' Association



This project is funded under an agreement
with the state of Tennessee.



Download the VINELink mobile app.
Search for "VINELink" on your mobile
device app store or scan this QR code.



Do not rely solely on VINE Courts for your safety. If you feel you are in danger, call 911.

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1-888-868-4631

TTY: 1-866-847-1298

WWW.VINELINK.COM

Tennessee VINE Courts

Information

Tennessee VINE Courts is a service that lets victims of crime and other concerned citizens access timely and reliable court case information. VINE Courts is offered free of charge to registrants, is completely confidential, and features multiple language support.

Registration

To access court case status information and register to be notified:

- Call **1-888-868-4631**
- Visit www.vinelink.com
- Download the **VINELink mobile app**
- TTY users, call **1-866-847-1298**

If there is court case information available, you can register to receive notifications about the following:

- Court Case Status
- Upcoming Hearing Date, Time, and Location

Notification

VINE Courts allows you to select your preferred notification method:

- Phone
- Text
- In-App
- Email
- TTY

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE Courts calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification Events

Once you are registered, VINE Courts will notify you of court case status changes, such as:

- Court Case Status
- Upcoming Hearing Date, Time, and Location

Notes

Victim Resources

Womens Law

www.womenslaw.org

National Domestic Violence Hotline

www.thehotline.org
1-800-799-7233 or TTY: 1-800-787-3224

National Sexual Assault Hotline (RAINN)

www.rainn.org
1-800-656-4673

National Organization for Victim Assistance

www.trynova.org
1-800-879-6682

Mothers Against Drunk Driving

www.madd.org
1-877-623-3435

Parents of Murdered Children

www.pomc.org
1-888-818-7662

VINE Service Provider Directory

Connect with local, regional, and national victim service providers through the VINE Service Provider Directory, where available. The directory is a comprehensive listing of support services, such as legal assistance, victim assistance, crisis support, basic needs, healthcare, counseling, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. To begin, click "FIND SERVICE PROVIDERS."

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