

JUSTICE FOR ALL

A TENNESSEE SUPREME COURT INITIATIVE

The 2013 Tennessee Pro Bono Report

Executive Summary

The efforts of the Tennessee Supreme Court and the Access to Justice Commission to increase pro bono services and pro bono reporting are having an impact on Tennessee's licensed attorneys.

Based on information and statistics collected, attorneys have provided most of their pro bono assistance by directly helping low-income Tennesseans with their legal needs. Since 2010, when attorneys were first asked to voluntarily report their pro bono hours, Tennessee attorneys have shown they are generously responding to the civil legal needs gap by donating more time to pro bono projects.

In 2011, the Access to Justice Commission recommended and the Tennessee Supreme Court approved a streamlined Voluntary Pro Bono Reporting Form that has aided in the reporting of pro bono activity hours by attorneys. Continuing its support of pro bono reporting by attorneys, the Tennessee Supreme Court sent a letter to all licensed attorneys in their 2012 annual attorney license renewal packets from the Board of Professional Responsibility, encouraging the voluntary reporting of pro bono hours.

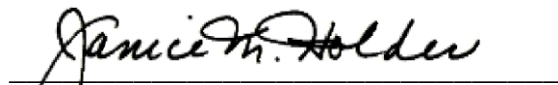
In 2013, 42.13% of Tennessee's licensed attorneys reported 672,976 hours of pro bono work, for an average of 73.80 hours per attorney reporting pro bono work. This is significantly above the national average. The pro bono legal services were provided and reported in four categories:

- Legal services without a fee or at a substantially reduced fee to persons of limited means;
- Legal services without a fee to non-profit organizations serving persons of limited means;
- Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship; and
- Legal services to improve the law, the legal system, or the legal profession.

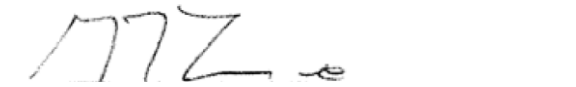
Since 2010, the number of hours of pro bono work reported more than doubled from 294,672 hours to 672,976 hours. While there was a decrease in the average hours per attorney from 2010 to 2013 by 5.88 hours, there has been a dramatic increase in the overall amount of pro bono legal service in Tennessee. Forty-two percent of all attorneys voluntarily reported providing pro bono services during 2012. For those who reported, the average number of pro bono hours provided per attorney was significantly higher than 50 hours during the year. In a short period of time, the Commission has come close to achieving this goal.

The pro bono services reporting data for this report was obtained from the Tennessee Board of Professional Responsibility. Organizations involved in providing legal services or non-legal services, such as mediation, were surveyed on the amount of pro bono conducted through their organization. The Commission on Continuing Legal Education and Specialization also contributed to this report.

The members of the Supreme Court of Tennessee and the Access to Justice Commission, thank the Tennessee licensed attorneys, legal services organizations, bar associations, mediators, judges, and all those involved in providing legal assistance or working with those that provide legal assistance to low-income members of their communities. You have made access to justice a reality for countless Tennesseans.



Janice M. Holder, Justice
Supreme Court of Tennessee
Liaison to the Access to Justice Commission



George T. "Buck" Lewis, Chairperson
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The 2013 Tennessee Pro Bono Report

This 2013 Tennessee Pro Bono Report contains information about and statistics on the hours devoted to pro bono activities of legal aid providers, bar associations, and law schools in 2013. It contains information and statistics on pro bono work done by individual attorneys in 2012 and reported in 2013. Comparisons with previous years' statistics have also been completed.

The following definitions apply to the breakdown of the reporting groups:

“All Attorneys” - all attorneys licensed to practice law in Tennessee regardless of the location of their primary address

“All Government Attorneys” - all attorneys licensed to practice law in Tennessee and employed by Tennessee state government regardless of the location of their primary address

“All In-House Counsel” - all attorneys licensed to practice law in Tennessee and employed by a Tennessee employer as in-house counsel regardless of the location of their primary address

“Out-of-State Attorneys” - all attorneys licensed to practice law in Tennessee whose primary address is outside of Tennessee

“Out-of-State Government Attorneys” - all government attorneys licensed to practice law in Tennessee whose primary address is outside of Tennessee

“Out-of-State In-House Counsel” - all attorneys licensed to practice law in Tennessee, employed as in-house counsel for a Tennessee employer, and whose primary address is outside of Tennessee

“Tennessee Attorneys” - all attorneys licensed to practice law in Tennessee whose primary address is in Tennessee

“Tennessee Government Attorneys” - all attorneys licensed to practice law in Tennessee whose primary address is in Tennessee

“Tennessee In-House Counsel” - all attorneys licensed to practice law in Tennessee, employed as in-house counsel for a Tennessee employer and whose primary address is in Tennessee

Attorney Voluntary Pro Bono Reporting Statistics

The Tennessee Supreme Court adopted Supreme Court Rule 9, Section 20.11 on November 2, 2009. The Rule requests that every attorney who is required to file an Annual Registration Statement with the Board of Professional Responsibility (“BPR”) voluntarily file a statement reporting the attorney’s pro bono service and activity during the last calendar year. The Voluntary Pro Bono Reporting Form was first included in the 2010 BPR Registration Statement and reported data for the 2009 calendar year.

The Tennessee Supreme Court approved a change in BPR Registration procedures to require renewals on the first day of each attorney’s birth month. Under this new procedure, pro bono reporting data for the previous calendar year is not available until all reporting for that year has been received.

The Access to Justice Commission now has pro bono reporting data for pro bono work reported in four calendar years, 2010 to 2013. The Access to Justice Commission is pleased to provide an analysis of the 2013 data and a comparison to that of the previous three years.

Beginning in the 2013 Pro Bono Report and in all future Pro Bono Reports, the data will be labeled to correspond with the year the pro bono work was reported, not the year the pro bono work was performed. For example, the pro bono work reported in 2013 and completed in 2012 will be labeled as the 2013 Voluntary Pro Bono Reporting Statistics.

2013 Statistics

Pursuant to the Access to Justice Commission’s 2012 Strategic Plan, the Access to Justice Commission is focused on pro bono work that aids Tennesseans. The 2013 statistics reflect pro bono work performed in 2012 and reported during the 2013 annual registration period. The 2013 reporting form asked for feedback from attorneys in four categories of pro bono service.

- Legal services without a fee or at a substantially reduced fee to persons of limited means;
- Legal services without a fee to non-profit organizations serving persons of limited means;
- Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship; and
- Legal services to improve the law, the legal system, or the legal profession.

1. Pro Bono Hours Reported by All Attorneys

The group of All Attorneys subject to the 2013 annual registration process totaled over 21,000 attorneys.

Chart 1(a): Total Pro Bono Hours Reported by All Attorneys

Total number of All Attorneys subject to the annual registration	Number of Attorneys Reporting	Total Number of Reported Hours	Average Hours per Attorney	Percent of Attorneys Reporting
21,645	9,119	672,976	73.80	42.13%*

*Rounded to the nearest 100th of a decimal point.

Chart 1(b): Pro Bono Categories - All Attorneys

Pro Bono Category	Number of Attorneys Reporting*	Total Number of Reported Hours	Average Hours per Attorney**	Percent of Total Hours Reported**
Legal services to persons of limited means without a fee or at a substantially reduced fee	7,418	450,845	60.78	66.99%
Legal services to non-profit organizations serving persons of limited means without a fee	3,073	100,638	32.75	14.95%
Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship	1,163	41,367	35.57	6.15%
Legal services to improve the law, the legal system, or the legal profession	2,100	80,126	38.16	11.91%

* The total of this column will be greater than the total number of attorneys reporting pro bono work because attorneys can report pro bono service in multiple categories.

** Rounded to the nearest 100th of a decimal point.

In addition to providing pro bono services, 4,510 (20.84%) of All Attorneys reported voluntary contributions of financial support to organizations providing legal services to persons of limited means.

2. Pro Bono Hours Reported by Tennessee Attorneys

Tennessee Attorneys, which includes 186 in-house counsel and 241 government attorneys, reported over 575,000 hours of pro bono services, averaging over 74.13 hours per attorney.

Chart 2(a): Total Pro Bono Hours Reported by Tennessee Attorneys

Total number of Tennessee Attorneys subject to the annual registration	Number of Attorneys Reporting	Total Number of Reported Hours	Average Hours per Attorney	Percent of Attorneys Reporting
17,527	7,767	575,760	74.13	44.31%

Chart 2(b): Pro Bono Categories: Tennessee Attorneys

Pro Bono Category	Number of Attorneys Reporting*	Total Number of Reported Hours	Average Hours per Attorney**	Percent of Total Hours Reported**
Legal services to persons of limited means without a fee or at a substantially reduced fee	6,401	407,486	63.66	70.77%
Legal services to non-profit organizations serving persons of limited means without a fee	2,567	74,478	29.01	12.94%
Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship	1,000	35,521	35.52	6.17%
Legal services to improve the law, the legal system, or the legal profession	1,763	58,275	33.05	10.12%

* The total of this column will be greater than the total number of attorneys reporting pro bono work because attorneys can report pro bono service in multiple categories.

** Rounded to the nearest 100th of a decimal point.

In addition to providing pro bono services, 3,851 (21.97%) of All Attorneys reported voluntary contributions of financial support to organizations providing legal services to persons of limited means.

3. Pro Bono Hours Reported by Tennessee Government Attorneys

The Board of Professional Responsibility (“BPR”) was requested to break down the hours reported by Tennessee Government Attorneys. The BPR also disclosed the number of attorneys who indicated they were in-house counsel; however, we did not request that the BPR break down the number of hours this category of attorneys provided. In the 2010 and 2011 data, the hours reported by Tennessee Government Attorneys and Tennessee In-House Counsel were simply included in total attorney hours noted in chart 2(b) above.

Chart 3(a): Comparison of Number of Hours Reported by Tennessee Government Attorneys, 2010-2012

Year	Total number of Tennessee Government Attorneys Reporting Pro Bono Hours	Total Number of Hours Reported*	Average Number of Hours per Tennessee Government Attorney*
2013	241	9,557	39.66
2012	269	12,446	46.27
2011	286	-	-
2010	218	-	-

* Not available in 2010 and 2011.

Most of the Tennessee Government Attorneys’ pro bono services were provided to persons of limited means without a fee or at a substantially reduced fee.

Chart 3(b): Pro Bono Categories: Tennessee Government Attorneys

Pro Bono Category	Total Number of Reported Hours	Percent of Total Hours Reported*
Legal services to persons of limited means without a fee or at a substantially reduced fee	3,405	35.63%
Legal services to non-profit organizations serving persons of limited means without a fee	2,254	23.58%
Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship	175	1.83%
Legal services to improve the law, the legal system, or the legal profession	3,723	38.96%

* Rounded to the nearest 100th of a decimal point

4. Pro Bono Hours Reported by all Out-of-State Attorneys

Out-of-State Attorneys reporting pro bono service hours compose 6.25% of All Attorneys. Twenty-five attorneys whose primary address is outside of Tennessee indicated that they are in-house counsel, and 19 attorneys residing outside of Tennessee indicated that they are government attorneys. The reporting data from attorneys residing outside Tennessee reflect the same trends as to category and number of hours reported in each category by Tennessee Attorneys residing in Tennessee.

Chart 4(a): Total Pro Bono Work Reported by All Out-of-State Attorneys

Total number of Out-of-State attorneys subject to the annual registration	Number of Attorneys Reporting	Total Number of Reported Hours	Average Hours per Attorney	Percent of Attorneys Reporting
4,118 *	1,352	97,216	71.91	32.83%

* Total number of attorneys with an active Tennessee law license less the total number of attorneys residing in Tennessee with an active law license

Chart 4(b): Pro Bono Categories: All Out-of-State Attorneys

Pro Bono Category	Number of Attorneys Reporting*	Total Number of Reported Hours	Average Hours per Attorney**	Percent of Total Hours Reported**
Legal services to persons of limited means without a fee or at a substantially reduced fee	1,017	43,359	42.63	44.60%
Legal services to non-profit organizations serving persons of limited means without a fee	506	26,160	51.70	26.91%
Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship	163	5,846	35.87	6.01%
Legal services to improve the law, the legal system, or the legal profession	337	21,851	64.84	22.48%

* The total of this column will be greater than the total number of attorneys reporting pro bono work because attorneys can report pro bono service in multiple categories.

** Rounded to the nearest 100th of a decimal point.

5. Comparison of 2013 Data with Previous Years

In four years, the highest category for both the number of attorneys and the number of hours is the provision of legal services without a fee or at a substantially reduced fee to persons of limited means. The ranking of all categories is set out in the table below.

Chart 5(a): Comparison of All Attorneys Reporting and Hours reported, 2010-2013

Pro Bono Category	2013 Data		2012 Data		2011 Data		2010 Data		Change from 2010-2013	
	ATTORNEYS	HOURS	ATTORNEYS	HOURS	ATTORNEYS	HOURS	ATTORNEYS	HOURS	ATTORNEYS	HOURS
Legal services to persons of limited means without a fee or at a substantially reduced fee	7,418	450,845	8,022	524,670	7,690	351,408	3,600	170,019	+3,818	+280,826
Legal services to non-profit organizations serving persons of limited means without a fee	3,073	100,638	3,345	129,578	2,499	79,678	1,187	35,212	+1,886	+65,426
Legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship	1,163	41,367	1,365	60,341	1,590	69,102	734	39,110	+429	+2,257
Legal services to improve the law, the legal system, or the legal profession	2,100	80,126	2,202	90,372	1,872	67,186	845	49,331	+1,255	+30,795

Chart 5(b): Comparison of Data Reported by All Attorneys, 2010-2013

Category	2013 Data	2012Data	2011 Data	2010Data	Change from 2010-2013
Total number of All Attorneys subject to annual registration process	21,645	21,111	19,878	20,255	+1,390
Total number of All Attorneys who reported pro bono	9,119	9,736	7,745	3,698	+5,421
Percentage of All Attorneys who reported pro bono	42.13%	46.11%	38.96%	18.26%	23.87%
Total number pro bono hours reported by All Attorneys	672,976	804,961	567,374	294,672	+378,304
Average number of hours per reporting Attorney	73.80	82.68	73.25	79.68	-5.88

Chart 5(c): Comparison of Data Reported by Tennessee Attorneys, 2011-2013*

Category	2013 Data	2012 Data	2011Data	Change from 2010-2013*
Total number of Tennessee Attorneys subject to annual registration process	17,527	17,352	16,391	+1,136
Total number of Tennessee Attorneys who reported pro bono	7,767	8,190	6,598	+1,169
Percentage of Tennessee Attorneys who reported pro bono	44.31%	47.20%	40.25%	+4.06
Total number of pro bono hours reported by Tennessee Attorneys	575,760	689,845	490,996	+84,764
Average number of hours per reporting Tennessee Attorney	74.13	84.23	74.41	-.28

* Since data on Tennessee Attorneys was not collected until 2011, change will be measured from 2011.

Overall Results

Access to justice cannot be achieved without collaboration. The multiple partners of the Court and the Commission include but are not limited to the many volunteers on the Commission's numerous committees and work groups, attorneys, legal services organizations, bar associations, law schools and law students, mediators, judges, and countless volunteers involved in providing day-to-day assistance to those needing legal services within their communities. The results of these efforts are over 650,000 pro bono service hours reported in 2013.

Tennesseans have responded to the civil legal needs gap by donating time, talent, and treasure to pro bono services, programs, and projects. They have provided pro bono assistance by directly providing legal services at no cost or at substantially reduced rates to low-income Tennesseans, by providing legal services to non-profit organizations serving persons of limited means, by providing legal services to groups and organizations at a reduced fee when payment of standard fees would create a financial hardship, and by providing legal services to improve the law, the legal system, or the legal profession.

Thanks to the generosity of so many, Access to Justice has become a reality for many low-income Tennesseans.

Additional Information, Data and Survey Highlights

Bar Association Pro Bono

Using www.surveymonkey.com, the Pro Bono Coordinator surveyed regional and local bar associations about the pro bono initiatives and efforts sponsored by each bar association. Bar association presidents were emailed a link to complete the survey. The Pro Bono Coordinator followed up with phone calls and emails to encourage additional responses.

To date, 23 responses were received from bar associations. Highlights and insights obtained from some of the survey responses are listed below. A chart detailing pro bono opportunities and pro bono statistics for the bar associations is attached as Exhibit A.

Bar Association Survey Highlights

- Five bar associations indicated that 25% of their members participated in pro bono activities.
- Eight bar associations indicated that 50% of their members participated in pro bono activities.
- One bar association indicated that 75% of its members participated in pro bono activities.
- Three bar associations indicated that 99-100% of their members participated in pro bono activities.

Many of the rural and some suburban bar associations do not have formal organized pro bono programs but do accept referrals from their local legal aid offices.

Several bar associations noted specific pro bono initiatives or are working on developing pro bono initiatives:

- Claiborne County asked for information from the ATJ Commission on how to start a legal clinic in their area.

- Greene County Bar Association served over fifty members of the community with a variety of civil issues through its bi-monthly pro se divorce clinics and monthly pro-se days in circuit and chancery court.
- Hamblen County Bar Association organized successful pro bono clinics that helped thirty community members with civil legal issues.
- Maury County Bar Association served over forty clients through participation in a Wills for Heroes Clinic and through volunteer work with Legal Aid Society of Middle Tennessee and the Cumberlandds.
- Memphis Bar Association (Shelby County) helped 1500 people through its pro bono programs.
- Montgomery County Bar Association participated in a Will for Heroes Clinic and also has a Pro Bono Program that provides a list of attorneys for referrals of pro bono cases.
- Tipton County held legal clinics every other month and sponsored an attorney of the day program in general sessions court.
- Washington County provided free legal assistance to over 450 local Tennesseans through its attorney of the day program, monthly legal clinics, and Wills for Heroes clinics.
- The 15th Judicial District Bar Association is interested in getting more information from the ATJ Commission on starting a legal clinic.
- The TBA Young Lawyers Division created a library education project where they go to at least one library in every county to teach the librarians about www.OnlineTNJustice.org, 1-888-aLEGALz, and Legal Information for Tennesseans (LIFT). The YLD also served 600 clients through their Wills for Heroes project.

Law School Pro Bono

In its 2012 Strategic Plan, the Access to Justice Commission acknowledged the importance of introducing pro bono services to future attorneys while they are still in law school. The Access to Justice Commission committed to convening meetings with law school deans, law school pro bono directors, and students at least annually to explore

increasing the participation of law students in pro bono activities. The Commission also compiled the pro bono policies of Tennessee law schools into one document, a Pro Bono Policy Compilation, as a resource for Tennessee law schools and for law schools nationwide.

The ATJ Commission partnered with the Tennessee Bar Association's Access to Justice Committee to sponsor two statewide meetings for law school Deans, faculty, and students to discuss issues specific to pro bono work done by law students. The first meeting was held at Belmont College of Law in Nashville and the second was held at the University of Tennessee College of Law in Knoxville. As a result of these meetings, the ATJ Commission developed a proposal for the Supreme Court to recognize law student pro bono work which the Court subsequently adopted. In addition, the ATJ Commission added law students to its Pro Bono Advisory Committee. The Pro Bono Coordinator and ATJ Coordinator surveyed the six law schools in Tennessee on their pro bono work done in 2013.

Law School Survey Highlights

- Belmont College of Law: Thirty-five percent of students registered pro bono hours through the Belmont Legal Aid Society. All law school student organizations must conduct one public service project each academic year to remain chartered as a student organization. Belmont has partnered with Magdalene House, a residential program for women who have survived lives of prostitution, trafficking, addiction and life on the streets. The Magdalene House Legal Clinic endeavors to remove financial burdens that impede graduates from restarting their lives. The Clinic guides the participants through the process of appealing to the court for consolidation, reduction or forgiveness of any outstanding court fees. Law students assist attorneys as they draft motions and appear with the client in court to request debt forgiveness or reduction.
- Duncan School of Law: Law students are required to complete 30 hours of pro bono services to graduate. Each member of the faculty is required to complete 20 hours of pro bono per year to be considered for tenure.
- University of Tennessee: This law school offers seven different clinical programs. UT Pro Bono, a student-run organization, handles pro bono projects with faculty and administrative support. Thirty-eight percent of students participated in pro bono activities in 2013. All students are encouraged to give at least 50 hours of pro bono service over the course of their law school careers. The school is planning to implement AccessKnoxville, a program designed to offer analysis and advice on the Americans with Disabilities Act (ADA).

- University of Memphis: The Cecil C. Humphreys School of Law has a graduation requirement of 40 hours of pro bono work. The school defines pro bono service as law-related public service that a student provides without compensation or academic credit. The law school partnered with a host of organizations in Memphis including but not limited to Memphis Area Legal Services, the Community Legal Center, the Public Defender's and District Attorney's offices, the MidSouth Peace and Justice Center, the Volunteer Income Taxpayer's Assistance Program (VITA), and Youth Court. Memphis law students assisted the ATJ Commission directly by drafting plain language scripts for videos on how to complete plain language divorce forms and translation the Supplemental Guidelines and Helpful Information for People with a Case in General Sessions Court into Spanish.
- Vanderbilt University: This law school offers five different clinical programs. Pro bono organizations include Vanderbilt Legal Aid Society and Law Students for Social Justice. Externship programs, stipends for internships, and post-graduate stipends are available, as well as loan repayment assistance.

Legal Service Providers – Legal Services Corporation (“LSC”)-Funded

In Tennessee, there are four legal aid providers that receive federal funding from the Legal Services Corporation (“LSC”): Legal Aid of East Tennessee, Legal Aid Society of Middle Tennessee and the Cumberland, Memphis Area Legal Services, and West Tennessee Legal Services. In October 2011, the Access to Justice Commission Chair and the Access to Justice Coordinator met with the executive directors of these organizations to begin an ongoing discussion about how the Access to Justice Commission and the LSC-funded legal aid providers can collaborate to increase the pro bono assistance provided by Tennessee attorneys. The Access to Justice Commission Chair now holds quarterly conference calls with these directors.

According to federal regulations, LSC-funded legal aid providers must use at least 12.5 percent of their LSC funds for Private Attorney Involvement (pro bono). Each of the four LSC-funded organizations has a Pro Bono Coordinator/Director. The coordinators provide a wide range of services and interact with a variety of partners to provide assistance to substantial numbers of clients. These services range from arranging classic attorney-client representation to providing unbundled services. The coordinators also provide support services for pro bono activities such as intake, referrals to a variety of programs, continuing legal education, malpractice coverage, legal clinics, partnering

with bar associations to highlight the profession's commitment to access to justice, recognition activities, and numerous other activities.

General information gathered from the four LSC-funded organizations' directors and websites is provided below. A chart detailing pro bono opportunities and pro bono statistics for the organizations is attached as Exhibit B.

- Legal Aid of East Tennessee (LAET): LAET has been part of the community structure of East Tennessee for over 40 years, serving 26 counties from Hamilton County to Johnson County. LAET has six offices with locations in Chattanooga, Maryville, Johnson City, Morristown, and two offices in Knoxville (Family Justice Center and LAET office). There are Pro Bono Directors in the Knoxville and Chattanooga offices.
- Legal Aid Society of Middle Tennessee and the Cumberland (LAS): LAS serves 48 Tennessee counties with its eight offices: Clarksville, Columbia, Cookeville, Gallatin, Murfreesboro, Nashville, Oak Ridge, and Tullahoma. To qualify for assistance from the Legal Aid Society of Middle Tennessee and the Cumberland, clients must be at least 60 years of age or from a low-income household. People living outside the Nashville office's service area are instructed to call the LAS office serving their county to find out about pro bono opportunities. LAS has a full-time Pro Bono Director in the Nashville office.

The Nashville office has the most pro bono resources. In addition to providing legal counsel for nonprofit organizations, LAS will accept cases in the following areas: domestic violence, family law, employment (federal income tax disagreements, wage claims, discrimination, job training courses), health (TennCare, Medicaid, Medicare, nursing home issues, living wills, powers of attorney), housing (Section 8 or public housing, evictions, foreclosures, rental issues, unfair loans, homeowner counseling), and money (illegal collection methods, bankruptcy, SSI, Families First, TANF, SNAP, unemployment, simple wills for individuals over 60 years of age and the seriously ill). LAS generally does not accept immigration issues or divorce cases unrelated to domestic violence.

- Memphis Area Legal Services (MALS): MALS provides civil legal assistance to low-income individuals and the elderly in southwestern Tennessee, anchored by its office in Memphis. Its Covington office serves three smaller rural communities: Tipton, Fayette, and Lauderdale counties. MALS has a full-time Pro Bono Coordinator. Priorities include cases involving issues related to family and

children, housing and real property, consumer issues, individual and civil rights, health and income maintenance, and seniors.

- West Tennessee Legal Services (WTLS): WTLS serves Benton, Carroll, Chester, Crockett, Dyer, Decatur, Gibson, Hardeman, Hardin, Haywood, Henry, Henderson, Lake, McNairy, Madison, Obion, and Weakley counties. Its main office is in Jackson, with offices in Dyersburg, Huntingdon, and Selmer. It has one part-time Pro Bono Director/Coordinator. WTLS accepts the following types of civil cases: access to health/medical care, securing or retaining housing, ensuring compliance with Fair Housing Laws, securing or retaining income, personal freedom and security rights, parental rights with state action, rights of persons in institutions, freedom of all persons from abuse, family issues, education rights, consumer rights, and community education. WTLS does not accept cases with the potential of a high monetary judgment or adult criminal cases.

Legal Service Providers – Non-LSC-Funded

In Tennessee, there are many legal service providers that do not receive funding from the Legal Services Corporation. The Tennessee Access to Justice Commission considers any organization that does not receive funding from the Legal Services Corporation a non-LSC-funded legal service provider. Non-LSC-funded organizations can serve segments of the population and handle legal matters that LSC-funded providers cannot. Non-LSC-funded organizations do not have to follow federal income guidelines to determine if a person is eligible to receive legal services.

The Commission has gathered data from the following non-LSC providers:, Community Legal Center, Disability Law & Advocacy Center, Southeast Tennessee Legal Services, Southern Migrant Legal Services, Tennessee Coalition to End Domestic and Sexual Violence, the Tennessee Justice Center, and Tennessee Volunteer Lawyers and Professionals for the Arts. A chart detailing the pro bono opportunities and pro bono statistics of each provider is attached as Exhibit C.

Tennessee Faith & Justice Alliance Members



The Tennessee Faith and Justice Alliance (TFJA) is a program developed by the ATJ Commission to support and encourage faith-based groups in Tennessee who commit to providing legal resources to their congregations and communities. It's one of the first programs of its kind in the country created to align needs seen at the local church level

with possible legal resources that are nearby, perhaps even within the same congregation. The notion is to connect with people in need in a place they already go to seek help with a problem. That place is quite often their place of worship.

The pilot project involved the Tennessee Conference of the United Methodist Church. Church leaders and volunteer attorneys gathered to learn more about the program, assign attorneys to congregations, and receive training on how the program works. The United Methodist Church's TFJA project is designed to pair an attorney with a place of worship. When a leader or clergy member of that congregation learns of a member's legal need, that leader can then refer the person to the local attorney who has volunteered to serve as a resource to that congregation. That attorney in turn will provide the legal advice needed, or make connections with other resources that can provide the necessary services.

The TFJA program, which has plans to expand to all faiths and geographic areas of the state, is flexible to meet the needs of a particular community. The UMC model is just one way to offer services. Other organizations may consider monthly legal clinics or other offerings. For example, a church in Nashville organized legal teams that partner with addiction rehabilitation organizations. These legal teams work with program graduates to deal with outstanding legal issues that may impede the graduates' success after their rehabilitation. Another example is a clinic started at Lipscomb University, a Christian institution. The Lipscomb Institute for Law, Justice and Society recruited alumni attorneys to serve at bi-monthly free walk-in legal clinics. The Pro Bono Coordinator surveyed member organizations of the TFJA about the pro bono initiatives and efforts sponsored by each organization. A chart containing information about each TFJA member, including its pro bono statistics, is attached as Exhibit D.

TFJA Survey Highlights

- Compassionate Counsel, a 501(c)(3) organization based out of Nashville, operated legal clinics in Davidson County and serve clients who contact them directly with civil legal issues.
- Cross Point Church Legal Program has twenty-five volunteers and served over twenty clients during its first two legal clinics. The Church also has Legal Teams that partner with addiction rehabilitation organizations and work with program graduates to deal with outstanding legal issues that may impede the graduates' success after rehabilitation.

- Lipscomb University Legal Clinic helped twenty clients in its first two legal clinics. The legal clinics specialize in civil and immigration issues. The Clinic is held at the University and is staffed by faculty attorneys and alumni attorneys.
- United Methodist Church – Nashville District has twenty-four volunteer attorneys and has helped twenty-five clients in its first year. This project involves more time commitment from the volunteer attorneys as they agree to meet with the client and to make sure the client gets help, including providing full representation in the legal matter.

Law Offices with Pro Bono Policies

For the first time, law offices that have adopted pro bono policies were surveyed for the annual pro bono report. As part of its 2012 Strategic Plan, the Commission set a goal to increase the number of law offices with pro bono policies by fifteen. When the Commission set this goal, there were approximately fifty law offices across the state with pro bono policies. As of December 31, 2013, sixty-six law offices in Tennessee have adopted pro bono policies. The Pro Bono Coordinator surveyed the law offices with pro bono policies and seventeen law offices responded to the survey.

These seventeen law offices reported the following:

Number of Attorneys Employed:	1,777
Number of Attorneys Participating in Pro Bono Policy:	842
Number of Clients Served:	5,155
Number of Hours Given to Pro Bono Efforts:	41,197.55

Supreme Court Rule 31 Mediator Pro Bono and Mediation Center Pro Bono

Supreme Court Rule 31 is a system where litigants, courts, and attorneys can locate qualified alternative dispute resolution mediators and other neutrals and enlist their assistance in resolving matters pending before courts of record. Rule 31 does not affect dispute resolution programs or individual cases that are resolved outside the Rule 31 system. The Rule was set up to assist the court in obtaining a mediator or other neutral when the court or the parties want one. Rule 31 also established the Alternative Dispute Resolution Commission that devised a way that ADR neutrals could be trained and approved for use by the courts. The Rule provides required credentials and training for mediators who wish to be listed as a Supreme Court Rule 31 Mediator. Rule 31

Mediators are required to file a report after every mediation they conduct providing general information on the mediation. The mediator must report whether the mediation was done pro bono. In 2013, Rule 31 Mediators reported conducting 350 pro bono mediations. There were four additional court-ordered pro bono mediations reported in 2013.

In Tennessee, some counties have mediation centers offering free or reduced-fee mediation services to people who cannot afford a mediator. The Administrative Office of the Courts has limited funding from the General Assembly to assist mediation centers that apply for and meet grant criteria. The grants are designed to help low-income Tennesseans access mediation services.

The Commission has gathered data from the following mediation center providers: Community Mediation Center, Family Court Services of East Tennessee, Nashville Conflict Resolution Center, Southeast Tennessee Human Resources Agency, The Mediation Center (Columbia).

A chart containing information about each provider, including its pro bono statistics, is attached as Exhibit E.

Continuing Legal Education (“CLE”) Credit Attorneys Received for Pro Bono Work in 2013

Supreme Court Rule 21, Section 4.07(c) permits the Continuing Legal Education (“CLE”) Commission to give Ethics & Professionalism credit at the rate of one hour of credit for every five billable hours of pro bono legal representation provided through court appointment or an organized bar association program or legal services organization, or of pro bono mediation services as required by Supreme Court Rule 31 or the Federal Court Mediation Programs.

As of March 1, 2014, the CLE Commission has posted 3,384.15 hours of CLE credit given to attorneys for pro bono work done in 2013.

Year	Number of CLE Hours for Pro Bono Work
2013	3,384.15
2012	3,780.84
2011	2,080.93
2010	3,635.29

www.OnlineTNJustice.org

The Tennessee Alliance for Legal Services and the Tennessee Bar Association, with support from the Tennessee Access to Justice Commission, has developed an online legal resource that allows those with legal questions to email their questions to a central website. (www.OnlineTNJustice.org). These questions are then answered by volunteer attorneys. Information and statistics regarding this pro bono resource as of December 31, 2013, are below.



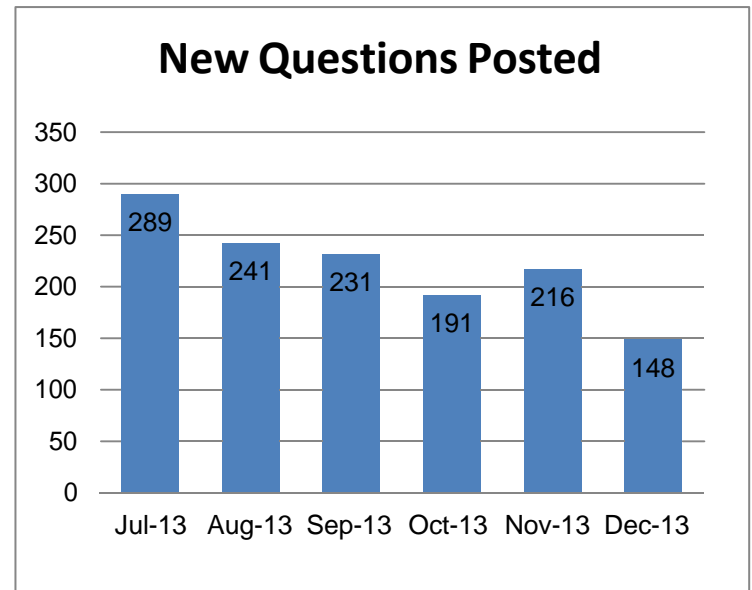
Online Tennessee Justice Service Report

As of 12/31/2013

ATTORNEYS	This Month	Last Month
Total Volunteer Attorneys	372	369
Have Answered Questions	179	178
50+ questions answered	16	16
10+ questions answered	37	37
< 9 questions answered	126	125

CLIENTS	This Month	Last Month
Total Client Accounts	5445	5298
1 Question Asked	4019	3910
2+ Questions Asked	508	494
Ineligible Applicants	2568	2495
Ineligible by income/assets	1853	1803

QUESTION CATEGORIES	Program Lifetime	% of Total
Total Questions Asked	5193	100%
Family	2337	45%
Other	966	19%
Housing	655	13%
Debt and Purchases	554	11%
Work	266	5%
Disaster Legal Services	124	2%
Health Care	84	2%
Benefits	72	1%
School/Juvenile	65	1%
Seniors	35	1%
Immigration/Citizenship	18	<1%
Inheriting Property	17	<1%



Percent of Use by Area	% of Total
Top 10 Counties	57%
Davidson	17%
Shelby	9%
Montgomery	8%
Rutherford	7%
Knox	4%
Hamilton	4%
Anderson	3%
Williamson	2%
Sumner	2%
Sullivan	2%
All Other Counties	43%

Updates

- A Training/Resource Materials tab has been added to the site to provide volunteer attorneys with introductory information on the most frequently asked question categories.
- TALS submitted OTJ volunteer attorneys' hours for CLE credit through November 30th in early December.
- 48% of all registered volunteers have answered at least one question.

Online Justice Model Adoption

- South Carolina and Indiana have launched their own online justice sites using Online TN Justice software. Four additional

Notes:

The "Other" category is comprised of questions that do not fit into another category and questions that were answered by an attorney before the administrator could assign the question to the appropriate category.

Conclusion

Tennessee is making great strides in encouraging more attorneys to provide more hours of pro bono each year. This pro bono report demonstrates the impact of pro bono initiatives and documents the great work of our access to justice partners. The Commission urges attorneys to continue to track and report the many activities in which they have provided pro bono representation.

2013 Pro Bono Report

EXHIBIT A - BAR ASSOCIATION PRO BONO

BAR ASSOCIATION	# OF MEMBERS	% OF BAR DOING PRO BONO	# OF PRO BONO CLIENTS SERVED IN 2013	CURRENT/PAST PROJECTS	FUTURE PROJECTS	NEEDS/COMMENTS
Benton County	10	25%			<ul style="list-style-type: none"> No plans at this time. 	<ul style="list-style-type: none"> I and many of the attorneys in the community perform charitable legal work. Much more than most of the pro bono projects in the metropolitan areas perform. The country lawyers take care of our needy folks.
Cheatham County	35	25%		<ul style="list-style-type: none"> None as a group. We are in the process of rebuilding and re-energizing the bar, and among our plans are opportunities for community service. 		<ul style="list-style-type: none"> We have many people who need assistance in family law, i.e., divorces and post-divorce custody matters. Often women can't get served by Legal Aid or other groups because they aren't in immediate danger, but they are in abusive marriages. We also have an aging community that could use wills and planning.
Claiborne County	12	50%	30-40	<ul style="list-style-type: none"> Providing free legal services on a rotating basis when requested. 	<ul style="list-style-type: none"> Promoting information about the availability and accessibility of legal services to the general public. 	<ul style="list-style-type: none"> Areas of Need: Questions involving children and custody Would like more information from ATJC on starting legal clinic in their area
Dekalb County	18	75%	200+	<ul style="list-style-type: none"> Donations of money to several groups; participation in Career Day at high school Habitat for Humanity Chili Cook-off fundraiser Assisting pro se litigants 	<ul style="list-style-type: none"> Same as in past years 	<ul style="list-style-type: none"> Needs: Continued assistance to pro se litigants
Greene County	70	1-10%	50+	<ul style="list-style-type: none"> 2013: Bi-Monthly Pro Se Divorce Clinics, Monthly Pro Se days in Circuit and Chancery Court We served over fifty members of the community with a variety of civil issues, including orders of protection, divorce, and sessions court appeals. We held a pro se divorce day in conjunction with Legal Aide bi-monthly and served 8-13 clients at each clinic. The dates and times of the bi-weekly pro se days were selected by the court clerk and judge for days where the docket was heavy 	<ul style="list-style-type: none"> Monthly pro bono clinics set to start in January 2014. This will be open to the public, and will provide free legal consultations and assistance for members of the community. Our Judges have agreed to hold a pro bono court date if and when necessary either in the evening or on a weekend. We will also host another 	<ul style="list-style-type: none"> Attorney participation initially was lacking, but has increased significantly with the support of our judges and clerks. Areas of Need: Child custody, Parentage/Legitimizing, Contested Divorce. Legal Aide cannot assist in these areas, and they are in high demand. Most persons simply go without court orders because they cannot afford to hire a private attorney, and there is no reduced or free counsel provided for these actions.

2013 Pro Bono Report

BAR ASSOCIATION	# OF MEMBERS	% OF BAR DOING PRO BONO	# OF PRO BONO CLIENTS SERVED IN 2013	CURRENT/PAST PROJECTS	FUTURE PROJECTS	NEEDS/COMMENTS
				with pro se litigants.	Wills for Heroes day for military and first responders who would like estate planning advice or a will.	
Hamblen County	25	1-10%	20-30	<ul style="list-style-type: none"> Several of our attorneys organized pro bono clinics; while it was not a Bar event, per se, the notices and information emails were sent to Bar members. The clinics are successful in terms of service provided, but not a great deal of participation from the attorneys. 	<ul style="list-style-type: none"> None at this time 	<ul style="list-style-type: none"> We have E. Tenn. Legal Aid but there are still needs that need to be served through other pro bono events.
Humphreys County	10	99%		<ul style="list-style-type: none"> None 	<ul style="list-style-type: none"> None 	
Lawrence County	25	99%		<ul style="list-style-type: none"> Nothing Formal. We are a rural community so almost daily every bar member performs some type of pro bono work. 	<ul style="list-style-type: none"> Nothing formal. 	
Lincoln County	25	1-10%	5+	<ul style="list-style-type: none"> None as a bar association. 	<ul style="list-style-type: none"> None at present. 	<ul style="list-style-type: none"> Areas of Need: Mostly domestic and criminal representation.
Maury County	80	25%	40+	<ul style="list-style-type: none"> Wills For Heroes Legal Aid Volunteer work 	<ul style="list-style-type: none"> None at this time 	<ul style="list-style-type: none"> Areas of Need: Usually related to domestic issues.
Memphis	2200	50%	1500	<ul style="list-style-type: none"> Saturday legal clinic: 45-50 attorneys participate each month Homeless connect: 50 or so attorneys participate Veterans pro bono clinic Attorney of the day courthouse advice clinic. 3 attorneys participate each week Access to justice materials handed out at picnic Awards reception 	<ul style="list-style-type: none"> An incubator project 	<ul style="list-style-type: none"> Our county needs more extended service representation
Montgomery County	100	50%	150	<ul style="list-style-type: none"> TBA Young Lawyer's Division's Wills for Heroes event for Montgomery County Montgomery County Bar Pro Bono Program. Wills for Heroes was well attended by many of Montgomery County's younger lawyers. 	<ul style="list-style-type: none"> 	

2013 Pro Bono Report

BAR ASSOCIATION	# OF MEMBERS	% OF BAR DOING PRO BONO	# OF PRO BONO CLIENTS SERVED IN 2013	CURRENT/PAST PROJECTS	FUTURE PROJECTS	NEEDS/COMMENTS
				<ul style="list-style-type: none"> The Montgomery County Pro Bono Program is a program that provides a list of local attorneys for referral of pro bono cases including cases referred by the Legal Aid Society of Middle Tennessee and the Cumberlands. 		
Nashville	2800	25%		<ul style="list-style-type: none"> The NBA started a pro bono program in 1981 which has since moved to the Legal Aid Society of Middle Tennessee. See Nashville Pro Bono Project below for more details. 		
Robertson County	25	1-10%		<ul style="list-style-type: none"> Wills for Warriors 	<ul style="list-style-type: none"> None at this time 	<ul style="list-style-type: none"> Areas of Need: Assistance with divorce and criminal matters.
Tipton County	30	50%	150-200	<ul style="list-style-type: none"> 2013 Legal Clinics held every other month with Memphis Area Legal Services - Tipton County: over 150 people were served, approximately 400-500 legal issues from those persons. Volunteer attendance averaged 7-9 attorneys at each clinic and volunteer law students, paralegals and assistants. The Attorney of the Day program with Tipton County General Sessions Court (limited application): this was infrequently done, probably twice-four times total over 2013. Implementation of Tipton County Youth Court program: We have been working with the State over the last year to assist in developing this program. We have now had money in the budget set aside for food and shirts for the youth and will be going into schools to discuss the program, now that the Court has signed the Order allowing us to create this program. This is our most recent development, and has been great 	<ul style="list-style-type: none"> Adding to the frequency of legal clinics, starting the youth court program, and increasing the volunteers involved in the projects. 	<ul style="list-style-type: none"> Areas of Need: We see a diverse group of employment, family law, and estate planning issues. We are making access to justice a priority here and want to keep increasing the amount of people we serve and pro bono participation! We are glad to help however we can and welcome new ideas!

2013 Pro Bono Report

BAR ASSOCIATION	# OF MEMBERS	% OF BAR DOING PRO BONO	# OF PRO BONO CLIENTS SERVED IN 2013	CURRENT/PAST PROJECTS	FUTURE PROJECTS	NEEDS/COMMENTS
				since the Legal Clinics appear to be regularly established now (first year for Clinics as well).		
Union County	3	99%		<ul style="list-style-type: none"> Pro bono work is on an individual basis as each attorney chooses. 	<ul style="list-style-type: none"> None at this time. 	<ul style="list-style-type: none"> Areas of Needs: Adequate representation in small claims court, orders of protection, estates and conservatorships, child custody.
Washington County	85	50%	450+	<ul style="list-style-type: none"> Attorney of the Day every month in Chancery, Circuit, and General Sessions Courts in Washington County. We have an average attendance of one attorney per courtroom. Free Legal Advice clinics at the Good Samaritan Ministry in downtown Johnson City the first Saturday of every month from 9-11 AM. Our monthly clinics have been running for years and have an average of 5 attorneys at the Saturday clinics. We see anywhere from 30-45 people at each Saturday clinic Wills for Heroes Free will/power of attorney clinics at a local community center 2x this year together with LAET Supreme Court dinner May 1, 2013 together with LAET 	<ul style="list-style-type: none"> We are looking to serve as, and have done so, role models to our surrounding counties. Since our clinics started in 2009, we have seen similar clinics crop up in Kingsport and Bristol. We hope to expand to Carter County soon. 	<ul style="list-style-type: none"> We have a huge population of low income people who have civil needs ranging from child support, divorce, custody, probate, to contract disputes and debt collection for which they cannot afford or be appointed an attorney. The pro bono coordinator for the clinics is McKenna L. Cox, cox@coxandlee.com, 423-631-0326 You can also look up Lawyers Helping People on Facebook for clinic dates, times, and details.
Weakly County	20	25%	N/A	<ul style="list-style-type: none"> None 	<ul style="list-style-type: none"> Not sure at this time of potential activities. 	<ul style="list-style-type: none"> Weakley County has pro bono needs in the area of landlord/tenant law, collections and judgments and employment law Weakley County is a small, rural county. Accordingly, we do not have formally organized pro bono activities or organizations. Many of our members do provide pro bono or reduced fee services to members of the community when called upon to do so by the public.
White County	8	50%		<ul style="list-style-type: none"> None as a group but many on an individual basis. 	<ul style="list-style-type: none"> None 	<ul style="list-style-type: none"> There is a need for more traditional low income legal help since the economy has made many legal services unaffordable. Some of us perform services at substantially reduced

2013 Pro Bono Report

BAR ASSOCIATION	# OF MEMBERS	% OF BAR DOING PRO BONO	# OF PRO BONO CLIENTS SERVED IN 2013	CURRENT/PAST PROJECTS	FUTURE PROJECTS	NEEDS/COMMENTS
						rates
15th Judicial District	130	50%	50+	<ul style="list-style-type: none"> Wills for Heroes: very well attended each year by both volunteer attorneys and first responder participants and members of the military. 	<ul style="list-style-type: none"> Wills for Heroes Discussing a weekend legal aid clinic 2-3 per year 	<ul style="list-style-type: none"> Area of Need: Mainly Family law issues President is interested in having someone present on starting a legal clinic to their bar association
TBA Young Lawyers Division	2,796	50%	600 (Through Wills for Heroes)	<ul style="list-style-type: none"> Pro bono clinics, online justice, LIFT website, 1-888-legalz. We are in the middle of the library education project where we are going to at least one library in every county to teach the library about online justice, LIFT, and 1-888-Alegalz. We are taking information, brochures, and posters to these libraries and also sitting down to train the libraries on how each of these programs work and to answer any questions that they may have. In my experience, we have also had persons at the library who were interested and we walked them through the online justice site along with the LIFT website and they were very happy to have access to these forms of pro bono legal assistance. <i>It is our goal to have trained one library in each county on these pro bono resources prior to June of 2014.</i> We hope that this work lays the foundation for years to come for pro bono legal resources in libraries across the state. I would be amiss not to mention the work of the librarians in implementing this project. They have been more than helpful and excited to learn about these resources and to educate the public about them as well. 	<ul style="list-style-type: none"> possibly more legal clinics, continuing work with online justice, and continuing work with wills for heroes 	<ul style="list-style-type: none"> We have been to at least 25-30% of the counties so far this year to implement the online justice, LIFT websites at libraries throughout the state. We believe that this program has been greatly successful and the libraries and their staff have been great to work with. The libraries have also expressed great appreciation as they have indicated to us that they receive numerous legal questions. We are also seeing that many more questions on the onlinejustice website are being answered and hope that is in some part due to the young lawyers signing up on onlinejustice and answering questions. As for wills for heroes, we have already prepared close to 300 free estate planning documents to heroes and their families. Young lawyers are also encouraged this year to volunteer at pro bono clinics and to take pro bono representation from their local legal aid offices. We do know of regular clinics being promoted and organized by TBA YLD member Rachel Ralston in the tri cities area. Further, YLD member Aimee Luna from the Tullahoma area has been educating and teaching attorneys about the online justice website at several CLEs in Murfreesboro.

2013 Pro Bono Report

EXHIBIT B - LSC FUNDED LEGAL SERVICES ORGANIZATIONS

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
Legal Aid of East Tennessee	53	700	15,754	2,222	<ul style="list-style-type: none"> • We recruit attorneys, law students, court reporters, and other members of the legal community to provide pro bono services to low-income clients. We conducted approximately 50 advice or brief-service clinics. 560 lawyers, over 120 law students, and about a dozen interpreters, court reporters, mediators, and other professionals participated. • In collaboration with Baker, Donelson, Bearman, Caldwell & Berkowitz, we co-sponsor the Project HELP at a local homeless shelter. In collaboration with the Barristers (Young Lawyer Division of the Knoxville Bar Association), we co-sponsored the first of a series of clinics for veterans seeking health and disability benefits. We created a clinic in which volunteer lawyers meet with clients in our Northern Region to prepare and execute wills and powers of attorney at the clinic. 	<ul style="list-style-type: none"> • We will expand the wills and POA clinic to other areas and continue expanding services to veterans.
Legal Aid Society of Middle Tennessee & The Cumberlands	71	963 lawyers & 79 non-lawyers	7,709	2,935	<ul style="list-style-type: none"> • Through 2013, each of the 8 offices of LAS managed its pro bono program separately. In the 7 offices outside of Nashville, staff identified cases for which no staff resources were available and which appropriate for referral to pro bono lawyers. In our Murfreesboro office LAS staff worked with pro bono lawyers at a weekly legal advice clinic and in Oak Ridge a monthly legal advice clinic was established where pro bono lawyers worked with UT law students to provide legal help. • For Davidson and Williamson Counties, the Nashville Pro Bono Program administered the pro bono work. Clients were identified through referrals from the LAS staff, intake in substantive areas law not routinely handled by staff at LAS, referrals from partner agencies including the YW, Nashville Financial Empowerment Center and Catholic Charities, and attendance at legal advice clinics. • The Nashville Pro Bono Program worked in 	<ul style="list-style-type: none"> • Beginning in January 2014, the Nashville Pro Bono program was dissolved and LAS established a regional Volunteer Lawyers Program. LAS staff has been working to identify significant unmet legal needs of clients which LAS does not have staff resources to address. LAS is developing strategies to meet these needs building on the Pillar Firm Model and creating an Urban-Rural Initiative. • There is one urban-rural partnership in place already to provide legal help to clients in rural counties served by LAS' Gallatin office. Other projects include both extending help throughout the service area through the existing Bankruptcy Project and training lawyers to provide help through a SSI Cessation Project and Caregiver Project The VLP is also planning a new partnership with

2013 Pro Bono Report

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
					<p>collaboration with TIRRC to provide pro bono lawyers at naturalization clinics attended by more than 100 persons seeking to file their petitions to become citizens. The program recruited volunteer lawyers to serve clients referred from the Nashville Financial Empowerment Center, a Metro agency working to restore financial stability to Nashville families. In Oak Ridge, LAS established a monthly legal advice clinic where volunteer lawyers worked with UT law students to provide legal help.</p>	<p>Conexion Americas to staff a monthly legal clinic that will extend outreach in the immigrant/refugee community in middle Tennessee beyond the Nashville Hispanic community currently served by the monthly Clinica Legal. The VLP is also working with the ATJC to implement advice clinics in Cumberland, Putnam and Bedford Counties.</p>
<p>Memphis Area Legal Services</p>	<p>48</p>	<p>600</p>	<p>3,914</p>	<p>1,207</p>	<ul style="list-style-type: none"> • Combination of referrals of extended cases plus several clinics operated throughout service area including Volunteer Lawyers Project, Attorney of the Day Project, Saturday Legal Clinic, the Atticus Finch Referral Network, Advance Directives Panel, Bankruptcy Alternatives and Pro Bono Project, and a Conservatorship Panel • New projects for 2013 include the Veteran's Pro Bono Project Esquire Build (incubator project) 	<ul style="list-style-type: none"> • New Medical Legal Partnership Orders of Protection clinic • Expand Veteran's Pro Bono Project
<p>West Tennessee Legal Services</p>		<p>118</p>		<p>86 (full representation)</p>	<ul style="list-style-type: none"> • We have tried to do a clinic at the General Sessions Court but it resulted in very little results. 	<ul style="list-style-type: none"> • We need more private attorneys to take actual cases and see them thru until completed. We need them to represent them, go to Court with them, not just give counsel and advice.

2013 Pro Bono Report

NON-LSC FUNDED LEGAL SERVICES ORGANIZATIONS

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
Community Legal Center	8	130	2,330	200	<ul style="list-style-type: none"> ● We provide civil legal services to the "working poor", people whose income falls between 125% of poverty and a living wage for Memphis. We also do immigration work for people in the jurisdiction of the immigration court in Memphis (TN, AR, N MS, W KY) whose income falls below 125% of poverty. ● We specialize in family law, consumer, debt collection, immigration, landlord tenant, advanced directives, probate, conservatorships ● In addition to our regular ongoing program of assigning clients to pro bono attorneys to represent them, we participated in the University of Memphis Law School's Alternative Spring Break program for the 3rd year. We conducted both the family law tract in which law students worked with over 20 divorce litigants who eventually filed for pro se divorces and the Immigrant Justice Program of the CLC worked with 6 law students to file 23 DACA applications which are still being approved. 	<ul style="list-style-type: none"> ● We plan to continue the two pro bono projects we have currently. In the 13 years I've been at CLC we have seen the number of cases we assign grow from an average of 6 per month to a current average of 28 total cases per month, with 10 - 12 of these 28 being assigned to pro bono attorneys. There are new programs in place to provide referrals and advice, but we see a continuing need for representation. Therefore, our emphasis is on continuing our primary pro bono project of assigning attorneys to cases and even increase the number of clients we are able to serve through it. ● ATJC: We appreciate the work that you are doing. I have served on the state Access to Justice Committee for approximately 9 years and we have struggled with a number of issues such as trying to get attorneys to do pro bono work. In the short time the Commission has been in existence, it has expedited this process by quantum leaps. With this and other issues, it makes such a great difference for people with the clout the Commission has to champion access to justice causes. From my perception, this model of having the Commission advocate for access to justice for the poor is moving us forward rapidly.

2013 Pro Bono Report

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
Disability Law & Advocacy Center	28	5	2735	65+	<ul style="list-style-type: none"> • Free legal services to people with disabilities, in addition to training, outreach, and policy advocacy. Disability rights law including: abuse & neglect, disability discrimination, employment discrimination, special education, access to government programs and services. • DLAC hosted last of a series of legal bullying clinics to help families learn about legal remedies to address bullying in schools. In addition to training, legal consultations were provided. DLAC also hosted pro-bono attorney for 90 hours during FY2013. Some of DLAC's law student volunteers return as pro-bono volunteers. Advised and trained other attorneys re: disability cases, some of these serve clients pro bono or at a reduced rate. Also work closely with legal services and train legal services. Pro bono attorney volunteer, donated 90 hours of legal services to DLAC. 10 attorneys provided legal consultations during our legal bullying legal clinic, which had more than 50 participants. 	<ul style="list-style-type: none"> • Currently exploring future opportunities within our special education work. • Suggestions for ATJC: Recognize attorneys who work for legal services and agencies such as ours for doing pro bono work in the performance of our duties for our own agencies.
South East Tennessee Legal Services	3	varies	587	239	<ul style="list-style-type: none"> • Serving Hamilton Bradley McMinn Polk Meigs Sequatchie Rhea Bledsoe and Marion counties. • A grant funded legal services organization that helps victims of Domestic violence, low income families with children access the courts in family law cases and some small consumer issues • PATH project helps an average of 55 individuals per quarter 	<ul style="list-style-type: none"> • Organizations such as ours have been very negatively impacted by the economic downturn

2013 Pro Bono Report

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
Southern Migrant Legal Services	6	1		none	<ul style="list-style-type: none"> • SMLS offers free legal services to migrant farm workers. • We were not involved in specific pro bono projects in 2013. In general, we have been unsuccessful in finding pro bono attorneys who can do the type of work/representation we'd need to serve our clients more effectively 	<ul style="list-style-type: none"> • Needs: We need a larger staff. Possibly, access to spanish-speaking attorneys, or attorneys with spanish-speaking staff, to take referrals on a pro bono basis (employment, immigration, workers comp, etc.)
Tennessee Coalition to End Domestic and Sexual Violence		1	300		<ul style="list-style-type: none"> • We provide immigration legal services to immigrant victims of domestic violence, sexual assault, stalking, and trafficking. We help our clients with immigration status based on their abuse situation. Our sexual assault clinic helps sexual assault victims with virtually any legal issue related to the sexual assault. These legal issues include housing, divorce, custody, consumer, and other matters. • We collaborated in coordination of a Legal Service Day with Legal Aid, Napier-Looby Bar Association, and the Young Lawyer's Division of the Nashville Bar Association. Partnered TIRRC for the Naturalization Clinic. We had 25-30 lawyers volunteer attorneys, serviced about 70 clients for the Legal Service Day. Two lawyers from our agency volunteered with TIRRC served 5 clients. 	

2013 Pro Bono Report

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	# OF CLIENTS SERVED THROUGH PRO BONO	DESCRIPTION OF PRO BONO PROGRAMS	FUTURE PROJECTS & NOTES/COMMENTS
Volunteer Lawyers & Professionals for the Arts	2	250	343	163	<ul style="list-style-type: none"> • The VLPA program provides pro bono legal assistance and education to low-income artists of all disciplines and emerging non-profit arts organizations in the greater Nashville area. We work to ensure access to effective legal counsel for artists and arts organizations with limited resources, to educate the community on arts-related business and legal issues, and to foster and strengthen cooperative relationships between the creative and legal communities. • Had two clinics this year and used our pro bono volunteers to help clients with their cases. 	<ul style="list-style-type: none"> • Future plans: possibly additional clinics both in Nashville and Chattanooga • Needs: A grant to pay travel expenses for volunteers to go training and host clinics in other cities. For example, Chattanooga has the client needs and lawyers willing to volunteer, but need arts-specific training. We do not have the budget to pay for transportation to get our volunteers there and not all can pay out-of-pocket.

2013 Pro Bono Report

EXHIBIT D - TENNESSEE FAITH & JUSTICE ALLIANCE MEMBERS

ORGANIZATION	FAITH GROUP ASSOCIATION	# OF VOLUNTEERS	TOTAL # OF CLIENTS SERVED	DESCRIPTION OF PRO BONO PROGRAMS	NEEDS/COMMENTS
Compassionate Counsel	Christian			<p>Compassionate Counsel is a Christian 501c3 based out of Nashville. http://compassionatecounsel.org/</p> <p>They operate legal clinics out of the Nashville Rescue Mission as well as serve clients who contact them with civil legal issues.</p>	They are planning to start new clinics in Robertson and Sumner Counties in 2014.
Cross Point Church Legal Program	Christian	25	20+	<p>Cross Point has held two free legal clinics in West Nashville. Both were very successful.</p> <p>Also, Legal Teams from Cross Point Church in Nashville partner with addiction rehabilitation organizations. The legal teams work with program graduates to deal with outstanding legal issues that may impede the graduates' success after their rehabilitation. The legal teams are comprised of lawyers and law students who attend Cross Point. The law students complete client intake, do legal research and draft motions, while the attorney oversee their work. This allows the law students to get hands-on experience, and makes the time commitment for the attorneys more manageable.</p> <p>So far they gone through one round of Mending Hearts court cost forgiveness hearings. During the first round, they have over \$20,000 of court costs for 4 clients completely forgiven!</p>	<p>The CP legal team plans to expand their free legal clinic to their rural satellite campus in Dickson, TN in 2014.</p> <p>They also plan to continue their clinics in Nashville.</p> <p>And they plan to continue working with the ladies at Mending Hearts on their court costs.</p>
Lipscomb University Legal Clinic	Church of Christ	26	20	We have provided 2 free legal clinics specializing in civil issues, and immigration issues.	In order to grow we need help with advertising to the public about our services.

2013 Pro Bono Report

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United Methodist Church-Nashville District	United Methodist	24	20+	The UMC Initiative is composed of lawyers within local congregations who have committed to work with the pro bono legal issues that come to the attention of the local clergy. From now on, when a legal need arises within the church, it will no longer be the job of the church staff to find the appropriate resources to meet that need, but instead you will assume that referral role. Once you receive a referral from your local pastor, it is then your responsibility to either take the case or refer the case to the appropriate resource.	In order to grow, we need to recruit more attorneys in 2014. We also need to get the word out to more UMC churches in Nashville so that more pastors will refer clients to the program.

2013 Pro Bono Report

EXHIBIT E - MEDIATION CENTERS

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	# OF CLIENTS SERVED BY VOLUNTEERS	SYNOPSIS OF 2012 SERVICES	FUTURE PLANS	NEEDS/COMMENTS
Community Mediation Center, Inc.	2	10-15	1000	All mediations are volunteer; staff screen, assign; and monitor for compliance	We would like to provide family visitation mediation.	We have been providing free service for over 25 years and are in danger of closing due to lack of funding.
Family Court Services of East Tennessee	1	2	0		None	It is hard for us to find people to do pro bono mediation that have a bachelor degree and the time in court to fulfill the requirements and qualifications of a mediator.
Southeast Tennessee Human Resources Agency	1	1	75	SETHRA provides mediation in the General Sessions Court in Marion County. All SETHRA mediation is free. SETHRA was involved in working toward providing the same services in neighboring counties	SETHRA would like to have mediation fully integrated into General Sessions Courts in surrounding counties.	We need more and better funding to operate in the 12th Judicial District in each General Sessions Court.
The Mediation Center (Columbia)	1	9	73	Volunteers contribute to our Victim Offender Reconciliation Program mediations. These mediations are conducted at no expense to the parties or the courts. Volunteers also assist with general staff and fundraising needs; these efforts indirectly benefit all reduced-fee and free mediations.	We are creating a program where we partner with our local Legal Aid office to provide limited scope representation and mediation services to pro se litigants in Chancery and Juvenile Court. We foresee the need for both volunteer attorneys and mediators.	We need local and state courts to advocate on behalf of mediation. We don't have the marketing resources to reach out and educate the lay individual on the benefits of mediation and how it can contribute access to justice. Mediation can play a larger role in enhancing access to justice. A big help would be the creation and approval of divorce forms that expand on the Agreed Divorce forms already issued. The Agreed Divorce forms are a great step forward, however they are extremely limited.

2013 Pro Bono Report

ORGANIZATIONS	# OF STAFF	# OF VOLUNTEERS	# OF CLIENTS SERVED BY VOLUNTEERS	SYNOPSIS OF 2012 SERVICES	FUTURE PLANS	NEEDS/COMMENTS
<p>Nashville Conflict Resolution Center</p>	<p style="text-align: center;">6</p>	<p style="text-align: center;">65</p>	<p style="text-align: center;">85%</p>	<p>NCRC provides high-quality and affordable mediation services, conflict resolution education and training to diverse communities in Nashville.</p> <p>Volunteers were involved in all 7 of NCRC programs: 1) Victim Offender Mediation for Adults 2) Victim Offender Mediation for Juveniles 3) Civil Mediation (in General Sessions Court) 4) Family Mediation (for never-married parents in Juvenile Court) 5) Community Mediation (all self-referrals) 6) Bilingual Mediation (for the Hispanic community) 7) 'Planting Seeds' Peer Mediation training (in Metro Nashville public high schools)</p>	<p>Prisoner re-entry mediation (for formerly incarcerated persons and their families)</p>	<p>I would like the ATJ Commission to do a better job of promoting pro bono mediation and Tennessee's non-profit community mediation centers, advocating for more support from the Judiciary so that the centers can have wide-scale impact on low-income residents in Tennessee. (Legal aid agencies receive a great deal more state funding, for example.) I request that the ATJ Commission emphasize in the Annual Report that participation in pro bono mediation services (either through a community mediation center or as a solo practitioner) earns attorney-mediators free CLE credit (per Supreme Court Rule 21, Section 4.07(c) and OUTLINE the steps that attorney-mediators must take to receive that credit. I am certain that attorney-mediators either do not know about this or are resistant to engaging in pro bono mediation because of a desire to benefit financially from mediation practice. The ATJ Commission should be the leader of public discourse on pro bono mediation, pushing for incentives that will encourage ease of participation. Otherwise, what momentum is there to truly serve the poor??</p>