



Chairperson

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ALTERNATIVE DISPUTE RESOLUTION COMMISSION
Nashville City Center, Suite 600

Commission Members

Hon. George H. Brown, Jr. (Ret.)
Linda Nettles Harris, Esq.
Hayden D. Lait, Esq.
C. Suzanne Landers, Esq.
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D. Tracy Shaw, Esq.
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Mary Ann Zaha

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Hon. Gary R. Wade

Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Lipscomb University
Address: One University Park Drive, Nashville TN 37204
Telephone/Fax: 615-966-6680
E-Mail Address: brian.bailey@lipscomb.edu

Course Title: Key Note: Global Complexity & Opportunity
Date(s) Held: April 15, 2015
Location(s): Lipscomb University
Fee for Members/Non-Members: Conference Fee: \$299
Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	G.C.E	12:15	1:15	1.0 hour

OFFICE USE ONLY

Total Approved CME: 1.0 hour
Date Approved: March 27, 2015

2015 Southeastern Conference on Conflict Management: Global Complexity & Opportunity: The SCCM offers a luncheon keynote address, as well as morning and afternoon breakout lectures with varied presentations and nationally-renowned speakers on societal conflicts and business negotiation tactics to personal leadership strategies and community facilitation skills.

Anders Fogh Rasmussen has been at the center of European and global politics for three decades in roles as former Secretary General of NATO, Prime Minister of Denmark, Danish Minister of Economic Affairs, and a leading Danish parliamentarian. Mr. Rasmussen currently serves as Chairman of Rasmussen Global.

During the Danish Presidency of the European Union from July to December 2002, Rasmussen played a key role in concluding the accession negotiations with 10 candidates for EU-membership. Rasmussen has often mentioned the EU Summit in Copenhagen in December 2002 as a truly historic event and one of the highlights of his political career. He firmly believes that the enlargements of the EU and NATO have contributed to peace, progress and prosperity in Europe. Rasmussen took office as the North Atlantic Treaty Organization's 12th Secretary General on August 1, 2009 and held that position until September 30, 2014.



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Course Title: Managing Change in Faith Settings
 Date(s) Held: April 15, 2015
 Location(s): Lipscomb University
 Fee for Members/Non-Members: Conference Fee: \$299
 Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Continuing Education	9 ⁰⁰ am 1 ³⁰ pm	12 ⁰⁰ pm 4 ³⁰ pm	3 hours

OFFICE USE ONLY

Total Approved CME: 3 hours
 Date Approved: March 27, 2015

Managing Change in Faith Settings – Barry Stephens (3 hours – repeat)

This session will focus on the challenges of leadership in the 21st century as leaders guide churches (and other faith based entities) through transition, change and conflict. Leaders must manage the inevitable transitions and changes of organizational life, but effective leaders also initiate change as they seek to honor God's mission in today's world. In this session, we will explore several foundational principles that are at the heart of managing change in effective and healthy ways, and propose a process for initiating purposeful change in faith settings.



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Course Title: Developing Global Mindset in Resolving Conflict
 Date(s) Held: April 15, 2015
 Location(s): Lipscomb University
 Fee for Members/Non-Members: Conference Fee: \$299
 Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Continuing Education	3 ⁰⁰ pm	4 ³⁰ pm	1.5 hours general mediation issues

OFFICE USE ONLY

Total Approved CME: 1.50 hours
 Date Approved: MARCH 27, 2015

Developing Global Mindset in Resolving Conflict – Mike Kendrick (1.5 hours)

The problem is that despite business globalization and geographical interconnection, most of us are not educated to work with people who are unlike us. We all bring our different ways of thinking, understanding, acting, and communicating to the table and are not well versed in how to deal with intense diversity. In other words, the world may be flat in terms of technology and interconnection. But it is still quite bumpy in the sense that employees from different parts of the globe may work in very different ways. In a bumpy world, we need leaders who can see past culture and politics to engage people who are wholly unlike themselves.



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Course Title: In the Extremes: Hostage Crises
Date(s) Held: April 15, 2015
Location(s): Lipscomb University
Fee for Members/Non-Members: Conference Fee: \$299
Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Continuing Education	9 ⁰⁰ am	12 ⁰⁰ pm	3 hours general mediation issue

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Total Approved CME: 3 hours
Date Approved: March 27, 2015

In the Extremes: Hostage Crises - Sir Terry Waite (3 hours)

International crisis manager, hostage negotiator, and humanitarian -- will lead a session focusing on managing high conflict situations. Drawing on his extensive experience with international crisis and his own experience as a hostage of the Hezbollah for over 5 years, Dr. Waite will lead the class in an interview style discussion of the tools necessary to successfully navigate the crisis moments in life. During his time as an international hostage negotiator, Terry intervened in Iran, Libya, and Lebanon among other conflict centers around the world on behalf of those held captive.



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Course Title: Anatomy of a Successful Negotiation
Date(s) Held: April 15, 2015
Location(s): Lipscomb University
Fee for Members/Non-Members: Conference Fee: \$299
Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Continuing Ed	9 ⁰⁰ am 1 ³⁰ pm	12 ⁰⁰ pm 4 ³⁰ pm	3 hours general mediation issues

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Total Approved CME: 3 hours
Date Approved: March 27, 2015

Anatomy of a Successful Negotiation – Steve Groom (3 hours – repeat)

We know that our anxiety about negotiating affects our negotiation performance in predictable ways, so we will examine the anatomy of a successful negotiation in order to learn and develop the skills and tools we need to reduce our anxiety about the negotiation process.

- We will examine the foundations of successful negotiations.
- We will seek to understand ourselves and how we interact with others.
- We will examine the psychological strategies that play an important role in negotiations.
- We will discuss our cognitive biases and how they affect the way we negotiate.



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Course Title: Apology and Power Differential
 Date(s) Held: April 15, 2015
 Location(s): Lipscomb University
 Fee for Members/Non-Members: Conference Fee: \$299
 Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Mediation Issues	9 ⁰⁰ am	12 ⁰⁰ pm	3.0 hours general mediation issues

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Total Approved CME: 3.0 hours
 Date Approved: March 27, 2015

Apology and Power Differentials - Peter Robinson (3 hours)

The complexity of apology presents opportunities for it to be used to empower others or to abuse power. This session will examine a variety of meanings and motives for apologies. We will also consider the ways an apology can be sabotaged and the elements of a good apology. When and how apologies should be encouraged by advisors and mediators will also be considered.



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Course Title: Facilitated Conversations for Public Entities
 Date(s) Held: April 15, 2015
 Location(s): Lipscomb University
 Fee for Members/Non-Members: Conference Fee: \$299
 Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Mediation Issues	9 ⁰⁰ am	12 ⁰⁰ pm	3 hours general mediation issues
	" "	1 ³⁰ pm	4 ³⁰ pm	

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Total Approved CME: 3 hours
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Facilitated Conversations for Public Entities – Donna Silverberg (3 hours – repeat)

Facilitating groups is both an art and a science. Helping groups define the purpose of their work, getting clear on outcomes they desire and then having productive dialogue about those items is the job of all facilitators. Public entities, and facilitators who work with them, have another set of issues and considerations when they set out to have group conversations. Whether the discussions are internal to the agency itself or involve members of the public, the facilitator has more to think about before, during, and after the session is completed. This

three-hour session will highlight the roles and responsibilities that facilitators have when working in and with public entities and public conversations. In addition, the group will experience and discuss the skills and techniques which can be employed in potentially contentious discussions. Finally, the group will learn of resources available to help them be successful facilitating or convening conversations for public entities.



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Course Title: Taking Charge of Difficult Moments in Mediation
 Date(s) Held: April 15, 2015
 Location(s): Lipscomb University
 Fee for Members/Non-Members: Conference Fee: \$299
 Does this course have CLE Commission Approval? Applied For but not approved at this time.

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
See Attached	General Mediation Issues	9:00 am	12:00 pm	3 hours general mediation issues
	" "	1:30 pm	4:30 pm	

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Total Approved CME: 3 hours
 Date Approved: March 27, 2015

Taking Charge of Difficult Moments in Mediation - Tracy Allen (3 hours – repeat)

Working the middle hours of a mediated negotiation can be excruciating and frustrating. Engineering on the “front end” for the predictable mid-afternoon hurdles keeps the negotiation moving productively. Applying some finesse and techniques at these critical junctures can also advance the decision makers toward the closing gap. Come share your ideas of how to structure, maintain and close the negotiation. We anticipate an interactive and lively discussion of the role of the mediator, and the deployment of techniques to uncover and mold negotiation strategies of lawyers and decision makers. Let’s make a deal- or not.