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Rule 31 Continuing Mediation Education Accreditation Request Form

Provider Name: Memphis Bar Association
Address: 145 Court Ave., #301, Memphis, TN 38103
Telephone/Fax: 901-527-3573
E-Mail Address: lbeach@memphisbar.org

Course Title: Keeping Cool in Mediation Heat
Date(s) Held: October 7, 2014
Location(s): MBA Office, 145 Court Ave., #301, Memphis, TN 38103
Fee for Members/Non-Members: \$45 / \$55
Does this course have CLE Commission Approval? Yes: Course #158162

Session Description	Type of Credit Requested (General Continuing Education, General Mediation Issues, Mediation Ethics, or Family Law)	Start Time	End Time	Credit Approval (Office Use Only)
Keeping cool in mediation heat is the art of "showing nothing" – the art of assessing, performing and prevailing despite the pressure of personal attack, escalating emotion, highly combative participants and other strong affect presentations. Topics Include: * The goal/systems and methods * Choke vs. panic * the science of reaction * The crash of the neocortex * Words matter...and so do tones * What brain science says about emotions	1.5 Dual	11:30 a.m.	1:00 p.m.	1.50 Hour Mediation Ethics

OFFICE USE ONLY

Total Approved CME: 1.50 Hour
Date Approved: September 17, 2014