If you want to volunteer at a community mediation center near you:

- Call or email to contact staff and explain how you would like to volunteer. Be patient. In many instances, Centers are understaffed.
- Find out what kind of mediation is done by the Center. Not all programs in Tennessee mediate the same kinds of cases.
- ❖ Ask whether you will need any training specific to the mediation center's programs. Even if you have received Rule 31 mediation training, you may need additional training in specific policies, protocols, and forms.
- Ask if the Center maintains a list of Rule 31 mediators who are willing to mediate cases *pro bono*, pursuant to Rule 38.
- Tell others in your community about the mediation center. Volunteer to speak to civic & neighborhood groups to promote volunteer mediation.

There is a statutory immunity which covers mediation center volunteers, TCA 16-20-101 et seq., but a center may have its own coverage for its mediators.

Community mediation centers are dedicated to providing mediation services and training, regardless of ability to pay, with priority given to those who cannot afford to pay full fees. All community mediation centers rely on public monies as well as private donations and grants.

Besides mediation of disputes, community mediation centers may offer a wide range of services to area businesses, schools, community groups, and individuals. Our expertise includes such topics as mediation and conflict management training, educational presentations, and mediation and facilitation services.

Some organizations that refer people to community mediation centers include:

- General Sessions Court, both Criminal & Civil Sessions
- Juvenile Courts: Delinquent, Status Offenders, Never-married parents
- Divorce Courts: Chancery & Circuit
- Offices of the District Attorneys General
- Legal Aid offices
- Bar Associations
- Private law offices & firms
- Police & Sheriff's Departments
- Child Support Enforcement Services
- Schools
- Colleges & Universities
- Neighborhood organizations
- Social Service agencies
- Non-profit Organizations & other small businesses

Volunteer Community Mediation Centers in Tennessee 2009



Judicial District 1

Neighborhood Reconciliation Services, Inc.

Jennifer Mongold, Executive Director P.O. Box 5721 Johnson City, TN 37602 Phone 423-202-4964 Fax 423-282-6200

Email: jennifer.mongold@nrsinc.org

Web: www.nrsinc.org

Judicial District 6

Community Mediation Center

Jacqueline Kittrell, Esq, Executive Director 912 South Gay Street, Suite L-300 Knoxville, TN 37902

Phone: 865-594-1879 Fax: 865-594-1890

Email: jkittrell@2mediate.org
Web: www.2mediate.org

Judicial District 7

Community Mediation Services

Kathy Richards Executive Director

P.O. Box 4081 Oak Ridge, TN 37831-4081 Phone: 865-463-6888

Fax: 865-457-7208

Email: cmskathy@bellsouth.net

Web: www.cms-tn.org

Judicial District 8

Coalition Addressing Juvenile Issues

Phyllis Clingner, Administrative Director Main Street, P.O. Box 1102 Jacksboro, TN 37757 Phone: 423-562-6020

Fax: 423-907-1954

Email: pclingner@reachs.org

Judicial District 11

Community Reconciliation, Inc.

Jennifer Paden, Executive Director

PO Box 390

Chattanooga, TN 37401 Phone: 423-209-5144 Fax: 423-209-5240

Email: vorpchattanooga@gmail.com

Judicial District 13

VORP/Community Mediation Center, Inc.

Rita Young, Executive Director 584 Highway 70 East Crossville, TN 38555 Phone: 931-484-0972

Fax: 931-484-0972

Email: vorp.crossville@gmail.com

Judicial District 13

Mediation Services of Putnam County, Inc.

Linda Mix, Executive Director 117 S. Jefferson Avenue Cookeville, TN 38501 Phone: 931-528-7145 Fax: 931-528-7076

Email: mediationvorp@cookeville.com

Judicial District 18

Sumner Mediation Services

Doris Brocker, Executive Director 600 Small St., Suite 102B

Gallatin, TN 37066 Phone: 615-206-7447 Fax: 615-206-7391

Email: sumnermediation@aol.com
Web: sumnermediation@aol.com

Judicial District: 20

Nashville Conflict Resolution Center

Tamara Losel, Executive Director Nashville Conflict Resolution Center

4732 W. Longdale Drive Nashville, TN 37211 Phone: 615-333-8400 Fax: 615-296-4336

Email: tamara@nashvilleconflict.org
Web: www.nashvilleconflict.org

Judicial District 22

Mid South Mediation Services

Mary Ellen Bowen, Executive Director

P.O. Box 13

Hohenwald, TN 38462 Phone: 931-796-0487 Fax: 931-796-7053

Email: vorp7@hotmail.com

Web: www.midsouthmediationservices.org

Judicial District 22

The Mediation Center

Christine H. Wolf, Esq., Executive Director#1
Public Square, Suite 10

Columbia, TN 38401 Phone: 931-840-5583 Fax: 931-840-3565

Email: cwolf@tmc-columbia.org
Web: www.tmc-columbia.org

Judicial District 30

(M.A.R.S.) Mediation And Restitution/ Reconciliation Services

Dual Matthews, Interim Executive Director

4488 Poplar Avenue Memphis, TN 38104

Phone: 901-261-2161 (direct number)

901-729-2931 (MLF) Fax: 901-261-4393

Email: dualmatthews@hotmail.com Web: www.marrsmemphis.org