

# Agenda

# Training

Date of Training: 10/30/2013  
Place: Davidson County Juv. Ct.  
Courtroom D

Training called by: JJ Group

Presenters: Trish Hayes, Shay Jones, Mary Rolando

Facilitator:

Trish Hayes, L.C.S.W. and Stacy Miller, Asst. Dist. Attorney

## CLE Agenda

Time: 11:15 a.m. to 12:45 p.m.

October 30, 2013

Attendees: Attorneys who represent juveniles, court staff, and judge's staff

Sponsored by the Davidson County Juvenile Court and the Tennessee Administrative Office of the Courts, Court Improvement Program

## Getting Your Client the Services that they Need

### Part I:

#### An Overview of Behavioral Health Services provided through TNCARE

- a. Case management, therapy CTT CFTT, IOP, RTC
- b. understanding the alphabet

### Part II:

#### What in the world are MCOs and what they can do for my client?

- a. What can Amerigroup, United Health Services and Blue Care provide?

### Part III:

#### Introduction to the Crisis Team from DCS and how they can help

### Part IV:

#### TNCARE Appeals

### Part V:

#### Special Populations

- a. What about special programs like sex offender treatment? Can that be accessed?

### Part VI:

#### Case examples

### Part VII:

#### Conclusion and Discussion